



alii_lamaa@hotmail.com

+(961) 81033602

17 August, 2003

EDUCATION

Bachelor in Arts and Sciences: Computer Science

Lebanese International University

10/2022 - Present

Lebanese Baccalaureate - Economic and SociologySaint Georges College Hadth

09/2021 - 09/2022

WORK EXPERIENCE

Gaming Lounge

Game box

01/2019 - 01/2022

Achievements/Tasks

- Member of the Technical support team.
- Fixed bugs and glitches to help enhance gameplay for customers.
- Managing and Configuring all internet-related issues.
- Knowledge of both software and hardware.
- Checking daily cash and item inventory.
- Cashier.

Usher

Cinema city Theaters

10/2021 - 05/2022

Achievements/Tasks

- Greeting customers and assisting them in finding their seats, exits, and amenities such as restrooms and concession area.
- Providing an excellent customer service and the ability to resolve minor disagreements.
- Obtain and verify tickets from event attendees.
- Excellent communication and interpersonal skills.

Cashier at Family Business

Eldor Bakery

05/2022 - Present

Achievements/Tasks

- Managing all payments and transactions.
- Provided a complete shopping experience to all our customers.
- Resolving customer complaints.

SKILLS

Problem Solving

Multitaskino

Analytical skills

Critical thinking

Computer skills

Communicational skills

Customer service

LANGUAGES

Arabic

Native or Bilingual Proficiency

Enalish

Native or Bilingual Proficiency

INTERESTS

physical fitness

Basketball

football

Gaming