

Marc Chawich

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EDUCATION

Lebanese University, Lebanon
Ongoing Bachelor's degree in Management information Systems

July 2020-Present

PROFESSIONAL EXPERIENCE

Waiter – L'appartement Beirut

June 2021 – September 2021

- Customer service and satisfaction;
- Order management and food serving;
- Suggestions based on preferences.

Agent – Ram IT services

August 2022 - October 2022

- McDonald's call center agent;
- On call ordering
- Complaint and inquiry management;
- Online ordering- Toters

Employee – Gamezone Dekwaneh

April 2023- Present

- Cash and inventory management;
- Computer troubleshooting;
- Managing game updates;
- Proficient with Smartlaunch Systems;

EXTRACURRICULAR ACTIVITIES

Head of the Student Council-Lebanese University

September 2022- Present

- Provided the required academic assistance for all students;
- Improved the overall quality of life for students inside the faculty;
- Developed powerful and efficient communication skills as a result of interacting with large numbers of both students and employees/Professors.

SKILLS

Language Skills Fluent in Arabic, English and French.

Computer Skills Proficient user of Microsoft Office Suite, troubleshooting and problem solving.

Programming Skills Proficient in programming languages including Java, C language , Javascript , HTML, CSS , and SQL...

INTERESTS

- Gaming
- Computer Hardware and Software advancements