

HANI KOBEISY

assistant manager

Seeking a challenging position in a humanitarian agencies capable of learning new knowledge and skills in a fast way with high ethical standards

Contact

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aley center | lebanon

Education

business adminstration

mubs lebanon 2017-2023

Skills

Organized

Teamwork

Communication



Meeting deadlines

point of sale (POS)



Leadership skills

spreadsheet



systems

Experience

sales associate

fashmore

2016-2019

task description

- • Developed customer service training from Jack & Jones
- headquarters Denmark Getting over 93% on all mystery shoppers
- Increased store KPI'S
- Highest Invoices between all branches Positive feedbacks from customers Preparing inventory and team trainings Developed visual merchandising skills

Acting Assistant Manager

2021-current

lacoste

Demonstrated track record of achieving sales targets and driving revenue growth.

Excellent customer service and communication skills Strong interpersonal skills and ability to build relationships with customers and team members.

Experience in managing inventory, restocking shelves, and handling cash transactions.

Knowledge of the products and services offered by the company.

Ability to work well under pressure and in a fast-paced environment.

Flexibility in working hours, including weekends and holidays.

Leadership skills and ability to motivate and mentor team members.

Previous experience in a supervisory or management role Knowledge of retail operations, including inventory management, merchandising, and customer service

Strong organizational and time management skills Excellent communication and interpersonal skills Ability to handle and resolve customer complaints and issues.

Proficiency in using point of sale (POS) systems and other retail software.

Understanding of financial reports and ability to analyze data to identify opportunities for improvement.

Flexibility in working hours, including weekends and holidays.

Leadership skills and ability to train, coach, and mentor team members

Language

English

French

arabic



Degree

obtaining a bachelor degree in business administration at modern university of business and sciences