



PROFILE

Reliable and accomplished professional with over 1 year of experience in Network Operations Center (NOC) and routing engineering. Possessing a Bachelor's degree in Computer and Communication Engineering with a solid academic record, I have achieved excellence in my studies. I possess exceptional communication abilities, effectively conveying complex information to technical and non-technical stakeholders. In my role at the NOC, I have successfully monitored and maintained network infrastructure, resolving technical issues promptly and minimizing downtime. My strong analytical skills and attention to detail have enabled me to optimize network performance and implement effective routing strategies.

Committed to delivering exceptional results, I am adept at collaborating with cross-functional teams and providing timely solutions. With my practical experience, strong educational background, and excellent communication skills, I am poised to make a significant impact as a reliable network professional.

EXPERIENCE

Tecomsa LTD

Beirut, Lebanon April 2022 – Present

Network Operations and Routing Engineer:

As a NOC Engineer, my primary role is to ensure service availability and performance, execute network changes on core equipment and provide support services for functional users and other technical teams with the following skills:

- Advanced knowledge of troubleshooting IT systems and networking systems
- Switching and Internet routing technologies
- Firewalls
- Experience in using network monitoring software
- Experience in using ticketing software
- Web Filtering & Wan Optimization
- Strong analytical skills and ability to collate and interpret data from various sources

EDUCATION

Lebanese International University

Nabatiyeh, Lebanon Oct 2019 – June 2022

Bachelor of Engineering in **Computer and Communication Engineering**

Graduate Grade: 2.99 / 4.00

Key Modules: Programming languages, Communication systems, and Networking skills

CORE SKILLS

- Web Development
- Mobile Application Development
- Networking
- CCNA
- Data Science
- Communication Systems
- Linux

ADDITIONAL

Programming Languages:

- HTML / CSS
- Java
- JavaScript
- Python
- Perl
- Bash
- PHP
- SQL
- C
- Assembly

Software:

- Microsoft Office
- LabView
- Cisco Packet Tracer
- PRTG
- ServiceNow
- Wireshark

Awards:

- HTML Certificate from Solo Learn
- CSS Certificate from Solo Learn
- JavaScript Certificate from Solo Learn