

Dana El-Hariri

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Profile

As a telecommunication engineer with 4+ years of experience, I design, implement and maintain wireless communication systems. I excel at identifying and resolving complex technical issues, collaborating with cross-functional teams, and delivering high-quality solutions within set timelines and budgets. With strong communication and interpersonal skills, I am committed to delivering exceptional services to clients.

Education

MS in Computer & Communication Engineering,

American University of Science and Technology

2020 – 2022 | Lebanon

Dean's honor list GPA 3.8/4

BS in Computer & Communication Engineering,

American University of Science and Technology

2015 – 2019 | Lebanon

Dean's honor list GPA 3.2/4

Languages

Arabic • English • French

Awards

Core Values Individual Champion, Nexius

First place, Engineering Project Expo,

American University of Science and Technology

First place, Build-it Hackathon,

American University of Beirut

Position Research paper model, United Nations (UN)

Certificates

Project Management Professional - PMP

Project Management Institute - Expected September 2023

HCIA - Datacom Huawei

HCIA - AI Huawei

Cisco CCNA Routing & Switching

Leadership program - Nexius

Professional Experience

Nexius

Technical Support Engineering Lead

2021 – Present | Lebanon

- Spearheaded the company's technical support team expansion by 96%
- Administered engineers acquisition with talents that meet the company's standards and vision.
- Fostered an employee culture of inclusion and diversity.
- Led and guided field technicians to install and maintain Ericsson equipment.
- Presented university introductory classes on Telecommunication and Quality assurance.

Telecom Integration Engineer

2020 – 2021 | Lebanon

- Proficiency in GSM, UMTS, LTE, and 5G Technologies.
- Experience Integrating and troubleshooting Nokia IXR-e 7250 routers for GPS and PTP Synchronization.
- Knowledge of US market telecom providers infrastructure such as AT&T and T-Mobile.
- Hands-on QA experience with software upgrades, license installations, and node synchronization using ENM and OSS.

Ericsson

Integration Engineer

2019 – 2020 | Lebanon

- Knowledge of Gulf and Africa region market telecom providers infrastructure such as Ooredoo, STC, Mobily and Tigo.
- Key engineer with experience in deploying and maintaining over 400 new sites for Gulf providers.
- Essential engineer on the team that managed telecom infrastructure for Qatar in preparation for the 2022 FIFA World Cup.

Internship

06/2018 – 09/2018 | Lebanon

- Completed excessive research on mobile network technologies with their network architectures.
- Hands-on experience with Ericsson wireless mobile infrastructure such as LTE & 5G.

Interests

Skiing • Reading • Traveling

Skills

MS Shell • MS Office • Python • JavaScript
SQL