# Jawdat Hammoud

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#### **Experience**

**April 2021 – July 2021** 

Food Runner, Green's by Al Akhdar

- Assisted servers in providing efficient, friendly, and a professional service
- Ability to multitask work in a fast-paced environment

July 2021 - January 2022

Waiter, Green's by alakhdar

- Checked with customers to ensure they are enjoying their meals and take action to correct any problem
- Knowledgeable of food preparation and overall plate presentation
- Effectively promoted specials and upsold selected menu items to reduce waste and increase profits
- Handled huge volume sales, balancing cash drawer at the end of the shift with high accuracy rate

January 2022 – September 2022

Barista, Switch Coffee Works

- Created espresso drinks as well as custom order drinks
- Educated customers about new drinks options or recommendations based on their preferences
- Maintained a clean and tidy workplace
- Responsible for opening and closing of the coffee shop

September 2022 - Present

Bar Supervisor, Switch Coffee Works

- Ensure a high level of service and masterful drink preparation
- Managed and maintained store inventory by ordering, receiving, and stocking supplies

#### Education

2020 - 2023 (expected)

Bachelor's in Business Information Technology Management, Rafic Hariri University

#### July 2020

### Lebanese Baccalaureate in Sociology and Economics, Houssam Hariri high school

## **Skills**

- Communicative
- Collaborative
- Multitasking
- Time Management

- Working under pressure
- Attention to detail
- Latte art