Rola Sabra

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Beirut, Lebanon

WORK EXPERIENCE

Senior Software Quality Assurance Engineer:

- ITXI
- Period: July 2017 – Present
- Specialties:
    - Communicating with clients, acquiring business requirements, then assisting Dev leads with writing business documentation (using Confluence for Jira)
    - Creating Dev tasks (using Jira)
    - Creating test plans
    - Checking if the product (Web or Mobile App) complies with the requirements
    - Conduct functional testing
    - Assessing risks
    - Planning ideas to improve product quality
    - Writing and executing test cases & test suites for company projects (using Zephyr for Jira)
    - Debugging code and locating root causes of problems by reviewing files and logs along with the devs
    - Client Support

Trainee as a quality assurance engineer:

- Cleartag – Mirum Agency
- Training period: March 28, 2017 – June 28, 2017
- Specialties: digital strategy, tangible media and interactive spaces, seo, social media engagement, mobile and tablet applications, user experience design, web development, and digital infrastructure services
- Skills gained:
    - Solid understanding of QA testing environments
    - Validation and verification
    - Review user interfaces for consistency and functionality
    - Use of a bug tracking tool like Jira
    - Think of scenarios including the boundary conditions and the attitude what could possibly go wrong
    - Ability to do functional, regression, integration and many types of testing
    - Identify potential problems users may encounter
    - Identify, isolate and track bugs throughout testing

- Experience with web based testing applications
- Breakdown project into attainable progress goals and explore the vulnerabilities
- Analyze test results

Trainee:

- ECOnet
- ECOnet is a Satellite & Cable TV provider in Lebanon.
- Training period: July 1st, 2014 – September 1st, 2014

Trainee:

- Holy Spirit University
- IT department (networking)
- Training period: June 2012-August 2012

KEY SKILLS

Technical and Computer Skills

- Word Processing: advanced knowledge of Microsoft Word
- Datasheet Processing: advanced knowledge of Microsoft Excel
- Presentation Programs: advanced knowledge of Microsoft PowerPoint with creative designs
- Jira Software
- Confluence for Jira
- Zephyr for Jira
- Excellent computer skills including knowledge in database and operating systems.
- Excellent knowledge in Axure RP
- Language programing experience: JAVA, C++, along with Android Applications

Personal Skills

- Work effectively under pressure.
- Good communication and flexibility
- Attention to detail and accuracy
- Strong organizational skills
- Strong written & oral communication skills.
- Team-oriented
- Judgment and problem-solving
- Supervisory skills
- Analytical thinking
- Excellent analytical and problem-solving skills

- Flexible, initiative, proactive, persistence, self-motivated
- Think outside the box
- Willingness to learn new technologies
- Work efficiently in a fast paced environment

LANGUAGES

Arabic: Written and spoken
English: Written and spoken
French: Written and spoken

EDUCATION

- Lebanese International University (LIU), Rayak, Béqaa
  - Masters Degree in Telecommunication Engineering

- Holy Spirit University (USEK), Kaslik, Jounieh
  - Bachelor Degree in Telecommunications Engineering

- Jesus The King School, Zahlé, Béqaa
  - French Baccalaureate Degree, General sciences

REFERENCES

References are available upon request