

■ bassam.chouman@gmail.com

Ain El Remmeneh, Lebanon

**** 78-951020

Profile

Hardworking and enthusiastic University Student Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

Employment History

Callcenter, Connect, Jdeideh

April 2023 - Present

- WiFi Troubleshooting (DSL, WiMAX, Corporate).
- Answering and directing phone calls, emails, and other correspondence.
- Scheduling and coordinating appointments.
- · Billing and invoicing.
- · Conflict Resolution.
- Data Entry and Management.

Education

Sociology and Economics (SE), Sagesse, Ain El Remmeneh 2019

Bachelor's Degree in Computer science, AUST, Achrafieh

October 2019 — May 2023

Could not finish my Bachelor's Degree due to Financial hardships and had to move to another university

Bachelor's Degree in Computer science, AOU, Tayouneh

October 2023 — Present

Skills

- Persistent (working 8-16 hours or more is not a problem)
- Microsoft Office Word, Excel, and PowerPoint
- Great at communication & collaboration.
- Work well under pressure and great at multi- tasking.
- · Strong analytical and problem-solving skills.
- Programming: C++, Java, Python.

Hobbies

- Fishing
- Chess
- Board Games
- Bodybuilding
- Eager to learn and improve my knowledge regarding computers (software, database, programming, networking, hardware).

Details

Nationality

Lebanese

Date of birth

21/9/2021

Skills

Leadership and Teamwork

Fast Learner

Adaptability

Computer Skills

Languages

English

French

Arabic