



Aya Alayli

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Objective

Ultimately, my objective as a computer science graduate should be to use my skills, knowledge, and passion to make a positive impact on the world. Whether I'm working to improve people's lives, protect the environment, or advance scientific discovery, I have the power to create a better future for all.

Education

LEBANESE AMERICAN UNIVERSITY (LAU)

Aug 2018 - Dec 2022

Bachelor of Computer Science (BS), Emphasis: General Computer Science. Fall semester notable projects:

- Backend and frontend hotel websites.
- Machine Learning project that predicts Russian letters from a handwritten picture
- Android Mobile development Mondial application.
- Computer security project.
- Parallel project on Brute Force Dictionary Attacks.
- Trip planner website.

EASTWOOD COLLEGE KAFARSHIMA

Sep 2014 - Jun 2018

Lebanese Baccalaureate in Life Science Section

- Received a distinction for my performance in official exams.

Experience

IT INTERN • DHL EXPRESS

Oct 2021 - March 2022

Information Technology department where I helped clients in Impex/3rd parties shipments, correcting descriptions and invoices, training clients on how to properly fill accurate data, and handling ESS calls.

JUNIOR BUSINESS APP DEVELOPER • HACEB

Jan 2023 - Present

Junior Software Engineer with expertise in Microsoft CRM, JavaScript, plugins, and C#. Proficient in developing and customizing CRM solutions to meet business requirements. Adept at leveraging CRM functionality to streamline processes and enhance customer relationship management. Strong problem-solving abilities and a collaborative approach to achieving project goals.

- Assisted in developing and customizing Microsoft CRM solutions using JavaScript and C#.
- Collaborated with senior engineers to implement CRM workflows, plugins, and form scripts to automate business processes.
- Participated in requirement-gathering sessions and contributed to technical discussions.
- Conducted unit testing and assisted in system testing to ensure the functionality and quality of CRM solutions.
- Assisted in resolving technical issues and provided user support for CRM systems.
- Developed a custom CRM solution for multiple clients.
- Implemented complex workflows, java scripts, and plugins to automate lead management and order processing.
- Created custom reports and dashboards to provide real-time insights into sales performance and customer trends.

TEACHING • GEEKEXPRESS

Jan 2023 - Present

I was responsible for teaching the Master app development level 3 remotely to students all around the world.

Awards and Acknowledgements

ERICSSON COMPANY PROGRAM

Feb 2021 - May 2021

I got accepted to the Ericsson program where I learned all about AI&ML

Volunteer experience or leadership

Computer Science Club, Member at Large

Sep 2019- Dec 2022

Organized Workshops and Events that included coding contests, LCPC, and meeting Google members. Attended BMW Conferences where they establish scientific collaborations and provide job opportunities at the BMW Group headquarters in Munich.

Languages & Skills

Languages: Fluent in English and Arabic, French (A1), German (A1)

Skills: Java, Python, C++, HTML, NLP, Mobile development for Android, Machine learning, Web development, C#, JavaScript.

