

**Mohammad Ahmad Hwaidi**

**Contact Information:**

- **Date of Birth:** 03/06/2000 (DD/MM/YYYY)
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**Professional Summary:** Highly motivated and self-driven Information Systems Engineering graduate with a strong foundation in advanced programming, system design, and AI. Proven ability to develop and implement innovative solutions to streamline business processes. Seeking a challenging role where I can leverage my expertise to contribute effectively to organizational goals.

**Education:**

- **Master's Degree in Information Systems Engineering Faculty of Technology, Lebanese University (LU), 2022 - Current**
  - Major Courses: Advanced Object-Oriented Programming (Spring, Spring Boot framework), Design Patterns, C# ASP.NET (MVC), Artificial Intelligence, Control Management, IT Security, Management Control, Finance and Globalization, Computer Networks, Operating Systems, Advanced Databases, Web Services Based Systems Engineering, Business Intelligence, Real-Time Systems, E-Banking, Networks and Mobility
- **Bachelor's Degree in Business Management Information System (MIS) Lebanese International University (LIU), 2018 - 2021**
  - Relevant Courses: Management Information System, Operation Management, E-Business, System Analysis, Programming (Java), Web Development (HTML, CSS, JavaScript), Data Management (Database), Knowledge Management, Accounting, Finance, and Business Intelligence

**Professional Experience:**

- **Zoho Developer and IT Support Intern, FlashMed may 2023 - October 2023**
  - Developed and maintained Zoho applications to streamline business processes
  - Provided IT support to ensure smooth operation of systems and resolve technical issues
  - Collaborated with cross-functional teams to implement new features and enhancements
  - Assisted in data management and analysis tasks to support decision-making processes

- **Data Entry Clerk, UNRWA Health Center Internships June 2022 - September 2022**
  - Input new information into database systems
  - Create and manage spreadsheets
  - Regularly update existing database system records
  - Prepare weekly reports for patients
  - Document, organize, and store relevant documents
- **Cashier, Hayat Doner Alturki August 2018 – January 2021**
  - Provided positive customer experiences with fair, friendly, and courteous service
  - Resolved customer issues and answered questions
  - Prepared daily reports
  - Processed return transactions

#### **Trainings:**

- CISCO-IOT Course
- Digital Marketing Course
- Graphic Design Course using Adobe (2 months)
- CISCO-CCNA Course (2 months)
- Soft Skills Course
- WordPress Web Development

#### **Language Skills:**

- English: Professional working proficiency
- Arabic: Native speaker
- German: A1 level

#### **Basic and Learning Skills:**

- Computer skills: Tableau, Python, Java, Microsoft Office Suite (Word, Excel, PowerPoint, Access), C#, ASP.Net MVC, MySQL, Adobe Photoshop, Illustrator
- Ability to work well with others and manage responsibilities effectively
- Ability to thrive under pressure and in challenging environments

References: Available upon request.