

Hiba Al Ghouti

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EDUCATION

Beirut Arab University, Beirut, Lebanon June 2023
Bachelor of Computer Engineering

Rafic Al Hariri Highschool, Beirut, Lebanon May 2018
Baccalaureate Degree in General Science

Lacite Culturelle, Beirut, Lebanon May 2015
Brevet Official certificate

WORK EXPERIENCE

- Touch Company** (August 2022 – Present)
Customer Support
 - Worked on complex systems to handle several customer use case scenarios resolving issues to ensure positive outcomes for the customers
 - Handling difficult and stressful scenarios
 - Developed my problem solving skills, and worked under pressure.
- Web Vision IT-Solutions** (May 2022 - Sep 2022)
Frontend developer Intern
 - Maintain and update websites based on feedback from clients
 - Troubleshoot website problems
 - Present design ideas to client to receive feedbacks

PROJECTS

- Networking designs for vehicles (C++)
- School Billing System (Python-MYSQL)
- Deep learning in cryptography (emerging neural networks based machine learning techniques)
- The Waste Lab Blockchain Technology Product (implementing a website to keep track of information and data used by both end users in the Blockchain product)

SKILLS AND LANGUAGES

Programming Languages/Development Tools: *JavaScript, HTML, CSS , C , C++ , Java, Python, MySQL, VHDL, Microsoft (PowerPoint, Word, Excel), Npm , Node.js , MATLAB.*

Languages

- English (Expert)*
- Arabic (Native)*