

**Ahmad Raad**  
[ahmadraad08@gmail.com](mailto:ahmadraad08@gmail.com)  
+96170536862

## PROFESSIONAL SUMMARY

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Creative and people-oriented computer scientist with up to 6 years of working with tech, excellent researcher

## WORK EXPERIENCE

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### IT technician

Nov 2016 - Present

Ogero • Tripoli

- Install and Repair DSL lines
- Configure DSL Modems
- Diagnose and Resolve technical problems encountered by users
- Provide advice and training to users in response to identified difficulties
- Provide network and Internet support to users
- Weekly Reports

### Web developer

Jan 2015 - Jul 2015

Pixel Fusion Designs • Tripoli

- Develop, Write, Modify, Integrate and Test websites related code and Web application interfaces
- Conduct tests and Analyze data to monitor quality, security, user interface experiences and to identify areas for improvement
- Develop and implement procedures for ongoing Web site revision
- Monitor and maintain website functionality
- Participate in Web site architecture and design in collaboration with designers and clients
- Research and Evaluate a variety of interactive media software products.

## EDUCATION

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### Bachelor Of Science in Computer Science

Jan 2011 - Jun 2015

Lebanese International University • Tripoli, Lebanon

## SKILLS

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- Active Listening
- Communication
- Computer Skills

References Available Upon Request