



ZEINAB NASSER HARIRI
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OBJECTIVE

My goal is to become associated with a company where I can utilize my skills and gain further experience while enhancing the company's productivity and reputation.

CERTIFICATION

Human Resources Certification
ATA Accounting Training Academy
Duration: 3-month intensive program

SKILLS

- Computer Skills
- Written and verbal Communication
- Fast learner
- Hard worker

EDUCATION

Lebanese International University
2019-2023
BA In Business Management (GPA=3)

WORK EXPERIENCE

- **McDonald's Crew Trainer** 21/11/2018- 1/1/2022
 - Serving customers efficiently.
 - Assisting customers with their needs and special requests.
 - Facilitating the distribution of tasks.
 - Monitoring staff performance.
 - Managing orders.
 - Adhering to the sanitation standards and safety procedures.
- **McDonald's Call Center** 01/02/2022-01/05/2022
 - Takes calls from customers answering questions .
 - Addressing any concerns, they may have.
- **Waitress at Marjouha** 01/06/2022-01/09/2022
 - Welcoming and seating guests.
 - Taking guest orders.
 - Memorizing the menu and offering recommendations to upsell appetizers, desserts, or drinks.
- **Barista at Starbucks** 01/12/2022-present
 - Greets customers.
 - Takes orders.
 - Creates quality Starbucks beverages.