Sarah Shahine

Birthdate: January 10, 2000

Location: Kfarchima, Mount Lebanon

Currently: Booking Agent

Speaking: English, Arabic

Email: sarahshahine26@gmail.com

Mobile: +961 76 04 04 81

Dear HR Team, this document contains my overall achievements and information to present time, enjoy the read.

Work Experience

2022 - present: Booking Agent - CMA CGM GBS Lebanon | Turkey shipments

- · Assisting customers with the shipment process.
- · Handling fresh bookings and amendment requests, received from customer or internally.
- · Scheduling containers pickups.
- Actively working with the agency in Turkey to achieve the targeted goals.
- · Training new joiners.
- · Auditing bookings.
- · Preparing daily reports.

2021 - 2022: Administrative Assistant at UA - Antonine University | Faculty of Business

- · Creating and maintaining administrative documentation.
- · Preparing reports, letters, and other written correspondence materials.
- · Keeping track of schedules related to students and instructors.
- · Providing support for the faculty and dealing with administrative inquiries as appropriate.

2020 - 2021: School Administrative Assistant at ESM - Ecole Saint Maron

- · Handling various tasks, from meeting with parents to kids' enrollment process.
- · Generating letters and reports.
- · Arranging meetings.
- · Maintaining the school's social media platforms.

2018 - 2020: Cashier at Le Charcutier Lebanon

- · Balancing the cash register.
- Making change.
- Recording purchases.
- · Processing returns and scanning items for sale.

Volunteer Experience

- Volunteering for Infant Milk distribution | CMA CGM FOUNDATION
- Volunteering for food parcels distribution | CMA CGM FOUNDATION

Education

2018 - 2021: University Antonine, Bachelor Degree in Business Marketing and Management.

Skills, Personal & Professional

Microsoft Word/Excel/PPT/Canva Communication

Team player Committed

Dedicated Creative

Precise Responsible

Achievements & Awards

@2021 - Certificate of Attendance and Participation - Lebanese American University, LAU case competition, was among the 34 teams that qualified out of 145 teams we took part in a mentorship program delivered by professional consultants and solved 3 business case given by the LAU case competition partnership companies. (Leo Burnett "winning 2nd place", MSD, Unilever)

@2020 - Training Completion Certificate - Maharat min Google Fundamentals of Digital Marketing.

references are available upon request.