

Abed El Salam Itani

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PROFILE

An entry level Electrical Engineer with BE degree from Beirut International University with strong academic achievements and work experience. Possess a strong leadership and communication skills with fluency in English and Arabic. Keen to pursue a career in Professional services with focus on power, design and systems engineering roles.

EDUCATION

Beirut International University | Beirut, Lebanon

October 2017 – September 2023

BE Electrical Engineering

Academic Status: Honour

Key Modules: Electrical Wiring and Installation, Power Generation Systems and Control, Power Transmission Systems, Power Distribution Systems, Power Electronics, Automation and Control Systems, Photovoltaic Energy systems.

Dissertation: 'Automated Safety System for industrial facility'

EXPERIENCE

KC Engineering & Industry | Beirut, Lebanon

July 2023 – September 2023

Electrical engineer intern

- Visited projects and introduced to medium voltage and low voltage systems.
- Introduced to many of the electrical components (CBs, SPD, ATS, MTS, relays, ...)
- Assisted with the build and wire (power and control) project's board panels.

Teleperformance | Beirut, Lebanon

September 2013 – June 2022

Customer Service Representative

- Answer customer's inquiry question, receive complaints, resolve problems and mentor new employees.
- Acquired good communication skills, attentive listening skills, technical skills, process-oriented skills, problem-solving skills and consultation skills.
- Achieved multiple top agent award and promoted to be a mentor for new employees.

Le Patio Hotel | Beirut, Lebanon

February 2011 – August 2013

Room Serve / Waiter

- Answer customer's inquiry question, receive and serve guest order, communicate effectively with kitchen crew, memorize the menu and Offer recommendations.
- Acquired effective communication skills, Attentive listening skills, Consultation skills, patience.
- Achieved agent of the year 2012 award.

ADDITIONAL SKILLS

Languages: Arabic (*Native*), English (*Fluent*)

Microsoft Office: Proficient in Word, Excel and PowerPoint

Skill: Proficient in AutoCad, Proteus, LTspice, MatLab, WinProladder, ISPsoft, Etap.

HOBBIES & INTERESTS

Brazilian Jiu Jitsu: A grappling martial art, helped me get stronger physically and sharper mentally, developed my ability to learn and teach information acquired to other team members.