

Nazareth Boyadjian

Contact Information

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Profile

With over 10 years of experience in Warehouse Management, Customer Service and recently as Shop Supervisor, I created a positive store image and motivated employees that I supervised to achieve targets through adherence to company policies and standards, product knowledge training, and performance feedback. I am passionate about delivering excellent sales services and ensuring high levels of customer satisfaction through engaging. I am seeking an opportunity in management to achieve personal growth and contribute to the success of my future employer.

Accomplishments and Achievements

April 2022 – November 2023: Shop Supervisor – Yves Rocher at Pearl Brands SAL

My key responsibilities were:

- Creating a positive store image through adherence to company policies and standards.
- Communicating, motivating employees and resolving issues, initiating corrective action and achieving monthly target.
- Assisting clients in resolving issues and complaints concerning purchased products.

July 2021 – April 2022: Sales Associate at L'Atelier at ABC Achrafieh

My key responsibilities were:

- Driving sales through engagement of customers, suggestive selling, and sharing product knowledge.
- Ensuring high levels of customer satisfaction through excellent sales services.

July 2011 - April 2022: Warehouse & Distribution Assistant Manager at N. Bosnoyan Fils SAL – Achrafieh

My key responsibilities were:

- Performing warehouse inventory controls and keeping quality standards high for audits.

- Assisting in loading/unloading, sorting, and stocking, and packaging merchandise and orders.
- Preparing and completing warehouse orders for delivery or pickup according to schedule.
- Ensuring that the facility remains clean, sanitary, and well-organized.

Education

Certificate in Travel & Tourism IATA

Mesrobian Technical College (2012-2014)

Languages

- **Arabic:** Native/Bilingual
- **Armenian:** Native/Bilingual
- **English:** Fluent
- **French:** Intermediate

Computer Skills

Dynamics 365 Business Central, Microsoft Dynamics NAV, Wizard Solutions, Salesforce, MS Office.