

Ali Ismail

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PROFILE

Experienced intern in Security Operations, Blockchain Development, and Sales. Demonstrated strong communication skills and collaboration in Security Operations, showcasing expertise in incident reporting and knowledge-sharing. Successfully completed multiple small-scale blockchain projects, emphasizing decentralization principles. Excelled in Sales, cultivating strong customer relationships and addressing inquiries with effective communication. Now seeking a growth-focused environment to contribute diverse expertise.

PROFESSIONAL EXPERIENCE

- Security Operation Center Analyst, Intern, Potech Consulting, Mansourieh, Lebanon** August 2023 – November 2023
- Demonstrated strong communication skills by actively collaborating with cross-functional teams to relay critical security information.
 - Provided clear and concise incident reports, ensuring that technical details were comprehensible for both technical and non-technical stakeholders.
 - Developed comprehensive documentation for security processes and procedures, contributing to the knowledge base for future reference and training.
 - Conducted knowledge-sharing sessions with team members, fostering a culture of continuous learning and ensuring that security practices were well understood across the organization
- Blockchain Developer, Intern, LapTop, Saida, Lebanon** June 2023 – August 2023
- Successfully completed multiple small-scale blockchain projects, demonstrating practical expertise in blockchain technologies.
 - Collaborated on decentralized projects, emphasizing principles of decentralization and distributed ledger technologies.
 - Acquired in-depth understanding of various cryptocurrencies, encompassing underlying technologies, consensus mechanisms, and practical use cases.
 - Kept abreast of cryptocurrency trends, demonstrating ongoing interest in the evolving landscape.
- Sales Intern, HighTech Cell Zebara, Saida, Lebanon** June 2022 – September 2022
- Cultivated strong customer relationships by providing personalized assistance and addressing inquiries, resulting in increased customer satisfaction and loyalty.
 - Demonstrated effective communication skills to understand customer needs, recommend suitable products, and facilitate a positive purchasing experience.

EDUCATION

- Bachelor's degree in Computer Science Applied to Business, Université Saint Joseph de Beyrouth** September 2021 – present
- Lebanese Baccalaureate in Sociology and Economics, MSA- Collège Notre Dame des Sœurs Salvatoriennes** August 2021

SKILLS

Decision Making • Problem Solving • Leadership • Emotional Intelligence • Adaptability

PROFESSIONAL LANGUAGES

JavaScript	Python
Java	asp.NET
Solidity	SQL Database
Html	Css

LANGUAGES

Arabic Native	English Professional working proficiency	French Delf B2
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INTERESTS

• Sports • Chess • Reading