

Mostafa Al-Akkad

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Profile

Experienced IT professional with a solid background as a network technician and technical support specialist for a combined total of 3 years. Holds a degree in IT and has completed 5 specialized cyber security courses, including Practical Ethical Hacking, Windows Privilege Escalation, Linux Privilege Escalation, Open-Source Intelligence, and External Pentest Playbook. Currently pursuing the PNPT certification to further enhance expertise in penetration testing. Proven ability to troubleshoot and resolve complex technical issues. A dedicated and motivated individual seeking opportunities to contribute his skills to a dynamic team.

Professional Experience

MK Technology

Network Technician

2020 – 2023

Saida, Lebanon

specializing in the installation and maintenance of surveillance systems (cameras, DVRs, NVRs) and LAN networks. Proven track record in troubleshooting and optimizing both new and existing installations for seamless functionality.

Scope Gaming Lounge

Technical Support

2020 – 2023

Saida, Lebanon

Experienced gaming lounge tech support specialist for 3 years, adept at resolving customer tech issues. Managed and maintained the lounge server, ensuring seamless operations and customer satisfaction.

Education

Sidon Technical School

Information Technology

2020 – 2023

Saida, Lebanon

Graduated from Sidon Technical School with a focus on IT, earning a BT3 certification after completing a 3-year program.

Skills

- Penetration Testing
- Network Administration
- Troubleshooting
- Problem Solving
- Technical Support
- Cyber Security
- IT Infrastructure
- Time Management

Certificates

- CompTIA A+
- CCNA
- OSINT 
- Linux Privilege Escalation 
- CompTIA Network+
- Practical Ethical Hacking (PEH) 
- Windows Privilege Escalation 
- External Pentest 