

# Omar Aldanaf

## Information & Technology

Embarking on the IT and computer science journey with a zest for innovation, I've worn the hats of a problem solver, coder, and visionary. From spearheading the development of intuitive applications to diving into intricate system architectures, I've thrived in turning intricate challenges into trans-formative solutions.

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009613018158

Aley, Lebanon

## EDUCATION

### IT/Computer Science

Lebanese International University

10/2021 - Present

Beirut, Lebanon, 3

### Terminal Certificate

Maroon Aboud High School

09/2016 - 06/2020

Aley, Lebanon, 18/20

## WORK EXPERIENCE

### Supervisor

Lebanon, Aley / Cafe Noel Roastery

08/2021 - Present

Aley, Lebanon

#### Achievements/Tasks

- Developed and implemented a system for tracking employee attendance and absences, resulting in improved accountability
- Collaborated with cross-functional teams to identify and resolve conflicts, resulting in improved team dynamics
- Developed a system for tracking customer feedback that enabled the company to identify and address customer complaints quickly
- Negotiated and managed benefits and compensation packages for employees, resulting in reduced costs for the company

### Cashier

Redzone Online Gaming Store

01/2018 - 11/2020

Aley, Lebanon

#### Achievements/Tasks

- Moderated online forums and social media accounts, engaging with customers to create a positive online presence
- Managed multiple online advertising campaigns with a combined budget of \$X,X and achieved a Xx return on investment
- Learned and followed all store policies and procedures, resulting in fewer mistakes and improved customer service

## SKILLS

Ability to Multitask

Adaptability

Customer Service

Critical thinking and problem solving

Computer Skills

Communication Skills

Leadership Skills

Ability to Work in a Team

HTML

CSS

JAVA

JAVASCRIPT

SQL

PHP

SWITCHING AND ROUTING

OOP

POWERSHELL

Security

C

C++

Programming

system and networks

troubleshooting

Data analysis

statistics

Internetworking and routing protocols

cloud computing

machine learning

Operation management

data entry

## CERTIFICATES

introduction to networks

[https://www.credly.com/badges/c74de8ff-0b01-4431-b28a-41e3c5d53a6d/public\\_url](https://www.credly.com/badges/c74de8ff-0b01-4431-b28a-41e3c5d53a6d/public_url)

CyberOps associate

[https://www.credly.com/badges/4dfd1c86-g3ea-4363-bdce-f44db928d9b8/public\\_url](https://www.credly.com/badges/4dfd1c86-g3ea-4363-bdce-f44db928d9b8/public_url)

Network Security

[https://www.credly.com/badges/17830444-ee7e-4720-b15a-88c2b0082b49/public\\_url](https://www.credly.com/badges/17830444-ee7e-4720-b15a-88c2b0082b49/public_url)

CCNA2:Switching, Routing, and Wireless Essentials

[https://www.credly.com/badges/4c8b979f-2d1e-4a2f-b2df-a0a829b9d105/public\\_url](https://www.credly.com/badges/4c8b979f-2d1e-4a2f-b2df-a0a829b9d105/public_url)

## LANGUAGES

Arabic

Native or Bilingual Proficiency

french

Limited Working Proficiency

spanish

Limited Working Proficiency

English

Full Professional Proficiency