

GHINWA AZZAM

APPLIED BUSINESS COMPUTER GRADUATE

Saida-Lebanon | 71-347 038 | azzamghinwa907@gmail.com

EDUCATION

Bachelor's Degree in Applied Business Computer

October 2018-September 2021

Lebanese University (LU-Faculty of Technology)

Saida

SKILLS

Computer Skills:

Front-end skills (HTML, CSS, JavaScript, JQuery) | Back-end skills (PHP, OOP, SQL, JSON, AJAX, JAVA, C++) | Microsoft Office.

Personal Skills:

Teamwork | Communication | Quick learner | Ability to work in a fast-paced environment | Customer service

Languages:

- Arabic: Native
- English: Fluent

WORK EXPERIENCE

Crew Trainer

March 2019 -

Present

McDonald's:

Saida

- Monitor, track, and evaluate employee performance to ensure performance meets corporate standards.
- Train new employees on POS software and machinery.
- Audit and report cash register discrepancies to shift and restaurant managers.

Sales Representative

August 2017 – November 2018

KATI Shoes:

Saida

- Upsell and Cross-sell items.
- Ensure customer satisfaction and creating a customer base for the store.

Sales Representative

December 2016- May 2017

Assaf Dresses :

- Upsell and Cross-sell items.
- Ensure customer satisfaction and creating a customer base for the store.

Kids Coach

June 2016 Mono Creativo:

Saida

- Ensure a healthy and safe environment by monitoring the kids and providing them with the care they need.
- Organizing age-appropriate activities with the intention to develop skills and have fun doing it!
- Provide high-quality educational and recreational opportunities and enjoyable experiences for kids.

VOLUNTEERING

Member

Volunteer at Lebanese Red Cross

January 2024

- Provide help to people and community.
- Provide care and comfort to ill and injured.
- Knowledge in life saving skills such as: First aid and CPR.

Member

June 2021-Present

Rotaract Club of Saida

Saida

- Director of Community Service Committee.
- Assist at fundraiser events.
- Help my community in fellowship through service.

Member

May 2017-Present

ECAL Foundation (Epilepsy Care Association Lebanon)

Saida

- Assisting at fundraiser events.
- Taking part in brainstorming ideas.
- Have knowledge about dealing with epileptic seizures.