

# **Mario Chahine**

IT SPECIALIST

#### Details

Lebanon

+961 81003813

mariochahine11176@gmail.com

### Links

www.linkedin.com/in/mario-chahine/

https://github.com/mariochahine

## Skills

- Computer Networking
- Hardware and Software Deployment
- Operating Systems
- Programming Languages and Database (.Net, SQL, Python, Java, HTML...)
- Virtualization Technologies
- MS Office Suite
- Customer Service
- Windows Server administration
- Ability to Work in a Team
- Problem Solving
- Effective Time Management
- Ability to Multitask
- Professionalism & Strong Work Ethic
- Ability to Work Under Pressure
- Creativity
- Resourcefulness

## Languages

Arabic Native

English Fluent

French Intermediate

German Beginner

## Summary

An able, enthusiastic, skilled, and reliable computer technician seeking a position that reflects my experience, skills, and personal attributes including dedication, meeting goals, creativity, and the ability to follow through.

## **Employment History**

#### IT Support & Costumer Service, NRSoftware

2023 - PRESENT

Software and Hardware Technical Support:

- Customer Service, Care and Maintenance
- Hardware, Software and Systems Installation
- Coordination between management and clients

### I.T. Specialist & Technician , Partner at EJA Services

2019 - PRESENT

Software and Hardware Technical Support:

- Customer Service & Care
- Problem Solving & Critical Thinking
- Data Recovery & Maintenance

#### Telemarketer, Click Click Marketing - Australia

2023 - PRESENT

## Photographer and Digital Artist, Freelance

2018 - PRESENT

- Knowledge in Digital Technology
- Ability to Work with Deadlines
- Knowledge in all Media Editing Softwares and Tools

#### Telemarketer, Casadar - Lebanon / Dubai

2022 - 2023

Telemarketeer / Data Entry / Quality Assurance

## Education

#### Bachelor in Information Technology, Lebanese International University

2021 - 2024

### Architecture, Lebanese University

2018 - 2021

#### Daughters of Charity - Dar en Nour

Highschool Degree, General Science

#### Courses

CCNAv7: Computer Networks Certificate, Cisco

CCNAv7: Introduction to Networks Certificate, Cisco

I.T. Essentials Certificate, Cisco

Network Security Certificate, Cisco

Cyberops Associate Certificate, Cisco

Cybersecurity Professional Certificate, Google (in Progress)