JOE ABOU MANSOUR

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EMPLOYMENT HISTORY

- **Software Engineer – Murex (Part-time)**
  October 2023 - Present

  - Contributed to the CRM team, specializing in Pega platform.

  - Proficient in Pega components like data transforms, sections, and report definitions.

  - Applied problem-solving skills and technical expertise to enhance Pega functionalities.

  - Developed a Jenkins pipeline for the Outlook plugin.

  - Developed a strong understanding of Pega architecture.

- **Software Engineer – Murex (Internship)**
  June 2023 - August 2023

  - Collaborated in the transformation of UI test classes from Selenium to Playwright.

  - Played a pivotal role in ensuring the robustness of the testing framework.

  - Spearheaded the development of an Outlook add-in for Pega CRM integration.

- **Coding Educator – Brightchamps**
  March 2022 - May 2023

  - Conducted coding and billing training programs for specialists and physicians.

  - Created presentations, learning material, handbooks, and other training materials.

EDUCATION

- *Computer Science (Holy Spirit University Of Kaslik- USEK)*
  January 2022 – May 2024

SKILLS

- Pega, CRM, Java, Node.js, React.js, HTML5, CSS3, JavaScript, Jenkins, CI/CD, Groovy, Bash/Shell, Office add-ins, Networking, Nexus, Jira, C++, PHP, MySQL, PL/SQL, SQL.

LANGUAGES

English, French, and Arabic - spoken and written fluent proficiency.