

Technical Specialist and Software Developer Specialized in Systems & Software with more than 3 years of experience in .net/Eclipse Environments. I have major roles in developing programs, construct their database structure and optimize Operations and am always looking for new challenges

OBJECTIVE

Seeking a new opportunity where I can use my expertise, improve my practical skills, and enhance my knowledge.

PROFESSIONAL EXPERIENCE

**March 2023 -
Pres**

Technical Specialist

SNS Bauchrieh

Achievements/Tasks

- Integration using Talend (SIP)
- Integration using Ramp.
- Birt Reporting
- Infor CRB Studio
- Develop, Test and Debug system customization using Java, C++ or .Net and using the Oracle or Microsoft SQL
- Conduct technical training for SNS customers and new employees.
- Optimize Clients Operations.
- Provide Designs for Client's new change requests.
- Implement new Client's software, System Upgrade Versions.

**January 2022-
March 2023**

Technical Consultant

SNS Bauchrieh

Achievements/Tasks

- Develop, Test and Debug system customization using Java or C# and using the Oracle or Microsoft SQL
- Perform implementation activities.
- Resolve technical problems reported on the software by customers or QA team.
- Build integration to 3rd party systems and devices.
- Complete system installations as required.
- Conduct technical training for SNS customers and new employees.
- Develop advanced knowledge in supply chain and logistics to provide adequate advice to customers.

**May 2021-
December 2022**

Junior software developer

CTServ

Jounieh, Lebanon

Achievements/Tasks

- Developed and Maintained Back-end WCF.
- .Net Platform
- MS SQL Server
- Windows Forms
- Build Databases for systems in relational and NoSQL databases format.
- Sync Between SQL and Mongo DB.
- Class Generators for Mobile Apps
- Create Reports Using Crystal Reports

January 2016

Freelance Website

Client requests registration (for a car retailer)

Massachusetts, USA

Achievements/Tasks

- Claim client requests, store them in a database and display them in sorted tables.
- Upload their documents and link them to their requests.
- Update and Delete requests from UI.
- Link the deposit paper and the contract and driving license to the client profile.

Achievements/Tasks

- The system consists of 3 types of users: -Admin -Client -Service Offers

The idea of the project is to help tourists in foreign countries to explore the best places in the easiest way in the country visited. The cycle begins by creating accounts for clients and services offers which are done by themselves on the Signup page. Service offers send deals to the admin with all its details (service type, place location, start date, end date ...). The admin either accepts it to be shown on the client interface or rejects it to be returned to the offerer. The admin can create from his interface tours, which is a combination made from several deals and display it on the user interface. The user interface is decomposed into sections (restaurants, pools, hotels, ski pists ...) and each section can be sorted by location, by price. The admin can see all reservations made on the website, clients can see their own reservations and services offers can see the reservations made in their places.

SKILLS

- Keen ability to diagnose and debug technical issues, excellent problem-solving skills Able to create high quality Security Analysis reports pertaining to event data.
- Programming languages: C#, VB, Java, SQL, MongoDB, PHP, CSS, oracle, JavaScript, HTML.
- Crystal Reports, Birt Report Designing platforms.
- Good Knowledge in Data mining and software engineering. Systems Tuning & Upgrade
- Use Cases Development
- Punctual
- Reliable
- Responsible
- Fast Learner
- Team Player
- Independent

EDUCATION

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|-------------|--|--------------------|
| 2020-pres | Master 2 - MIS Lebanese University | Achrafieh, Lebanon |
| 2019 – 2020 | Master 1 - MIS Lebanese University | Achrafieh, Lebanon |
| 2015-2019 | Bachelor's degree – Management Information System Lebanese University | Achrafieh, Lebanon |
| 2011-2012 | Lebanese Baccalaureate, General Science Collège du Sacré-Cœur | Achrafieh, Lebanon |

LANGUAGES

| | | |
|--|---|------------------|
| English Full Professional Proficiency | French Full Professional Proficiency | Arabic Native |
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EXTRACURRICULAR ACTIVITIES

Travelling, Basketball, Gym

REFERENCES

References and feedback are available upon request, from Employers, customers, and contacts in different local and multinational companies in the region.