

YASSER NAJDI

Contact

Address: Nowayri, Beirut **Phone:** 76703901
Email:Yasser_najdi99@hotmail .com

Languages

- ARABIC
- ENGLISH

Skill Highlights

- Experienced in Server Management.
- Proficient in diagnosing Hardware, Software and Network issues.
- Skilled in remote support and troubleshooting.
- Strong communication and customer service abilities.
- Effective at managing multiple support requests.
- Experienced in operating system such as Windows and MacOS.
- Competence in Microsoft 365 Administration.

Experience

- Work as IT technician in time international company.(2/2021-7/2022)
- Work as IT support specialist at expert zone.(8/2022-8/2023)
- Employed as IT Technical support at Aligned Tech..(8/2023-8/2024)
- Employed as a part-time IT Technical Support at Ezzeddine Plus.(8/2023-8/2024)

Education

Bachelor degree in Information technology (IT) In Lebanese International University. (10/2017 – 07/2020)

Certifications

- Digital literacy certificate cis college
- CCNA certificate