Dana Abdallah

Software Quality Assurance Engineer
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Software Quality Assurance Engineer with three years of experience assessing software system

functionality through rigorous analysis and stress testing. Collaborative engineer with team-oriented approach to technical troubleshooting and analysis. User-focused perfectionist with

fluency in-various coding languages, rewriting flaws in record time.

Work Experience

Software Quality Assurance Engineer
La Société Cooptalis Company-france
July 2022 to Present

- Experience in SDLC, Agile methodologies, releases, hot-fixes and well-organized sprints.
- Expertise in performing different kinds of testing Functional, Regression, GUI.
- Developed and executed QA test cases, scripts and procedures for automated software maintenance.
- Completed in-depth usability testing on Windows, Android and iOS mobile devices.
- Debugged code and located root causes of problems by reviewing configuration files and logs.
- started internship as a QA Automation

Web Testing
HRjoins-Lebanon
March 2021 to July 2022

- Review and analyze system specifications
- Execute test cases (manual or automated) and analyze results
- Report bugs and errors to development teams
- Conduct post-release/ post-implementation testing
- Work with cross-functional teams to ensure quality throughout the software development lifecycle

QA Tester
AMA Comp-Lebanon
March 2020 to March 2021

- Designed testing scenarios for usability testing.
- Conducted regression testing, analyzed results and submitted observations to development team.
- Reviewed requirements, specifications and technical design documents to provide timely and meaningful feedback.
- Managed, tracked and coordinated problem resolution and escalation processes.

• Troubleshot complex multi-vendor network service provider issues.

Education

Bachelor Degree in Computer Science
Lebanese University

Skills

- System Modification Testing
- Software Development Tools: JIRA, Confluence
- Configuration Management
- Engineering Team Support
- Manual Test Case Preparation
- API Testing
- Database Testing
- Automated Testing
- Network Testing
- Mobile Testing (test flight and firebase)
- Cypress.io
- Scripting Languages: PHP, Python, JavaScript
- CSS
- MySQL

Languages

- English - Fluent
- Arabic - Fluent

Certifications and Licenses

SE Factory
Python Foundation of Computer Science