

**Peter Kamal**

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**Summary**

Compassionate, self-directed, responsible, patient and fast learning Computer Science student with several years of experience in customer care service, having problem-solving skills and good basic technical knowledge and ability to communicate effectively to understand the problem and explain its solution who's focusing on experience in the Market and developping a fundemental background for my career

**Skills**

- Effective Verbal and written Communication Skills
- Listening skills
- Negotiation
- Customer Service experience
- Problem solving skills
- Patience and responsibility
- Fast learning

**Education**

- 2022 Bachelor degree

2<sup>st</sup> year of Computer Science in Arab Open University (AOU)

**Core qualifications**

- Strong understanding of operating systems, software such as Java, Python, C+ and Algorithm and devices
- Basic understanding of HTML, CSS, PHP, MYSQL, JavaScript
- General Knoeledge about Computers and AI
- Computer program skills (Excel. Word, Power Point)
- Customer Service experience
- Verbal and written communication skills
- Problem solving skills
- Patience and responsibility

**Languages**

- Native

**French & English & Arabic**

Writing, reading and speaking level : good.