

Wissam Dergham

+961 76 488 172 | wissamdergham454@gmail.com | [LinkedIn Profile](#) | Beirut, Lebanon

EDUCATION

Lebanese American University, Beirut, Lebanon

Sep. 2022 - May 2025

BS in Business with an emphasis in Information Technology Management

Minor in Data Analytics

CGPA: 3.95/4.0

EXPERIENCE

Business Analyst Intern – Productra, Remote

Sep. 2024 – Nov. 2024

- Validated and assessed business ideas, determining their potential success and strategic fit
- Developed financial models to evaluate cost structure, ROI, revenue, and profitability.
- Created reports summarizing business project aspects: complexity, demand, competition, risks.

Business Analyst Intern – SecuFleet, Remote

July 2024 – Sep. 2024

- Collected and analyzed data to identify meaningful insights and support business decisions.
- Conducted research to recognize potential opportunities and areas of improvement.
- Assisted in the creation of business reports and presentations.

Administrative Assistant Intern – Amideast Lebanon, Beirut, Lebanon

Aug. 2023

- Entered registration data using ProClass software system.
- Drafted daily reports to the management detailing the progress of educational programs.
- Managed phone calls and clients' follow-up to ensure effective communication and support.

PROJECTS

System Analysis and Design Project – Academic Capstone Project

Jan. 2025 – May 2025

Designed a multi-departmental information system using use-case diagrams, DFDs, data modeling, and functional specifications based on stakeholder interviews and process analysis.

Website UX Redesign Strategy for SCOPSIS

April 2024

Developed and executed a website optimization strategy involving market research, gap analysis, KPI identification, and prototype delivery, resulting in a clear roadmap and enhanced user engagement.

Database Design for Burger King

Sep. 2023 – Dec. 2023

Created a customized and comprehensive database design for better inventory management. Responsibilities included interviewing the stakeholders, designing the ER model, implementing mapping techniques, and creating efficient queries using SQL Server.

SKILLS

TECHNICAL: Microsoft Office (Word, Excel, and PowerPoint), Tableau, SQL, HTML, CSS, Figma, SPSS, Canva, and Visual Basic Programming

LANGUAGES: Native Arabic, Advanced English, and Basic French