

J O U D E L S A H I L I

Beirut, Lebanon
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Career Objective

Motivated Business Management student with a knack for trading, seeking opportunities to advance my career . Proficient in communication and problem-solving, with commitment to go beyond costumer's expectation ensuring maximum costumer satisfaction.

Work Experience

Raft Instructor *Mahfouz Rafting* *June 2021-September 2022*

- Led and instructed rafting expeditions for diverse groups, ensuring safety protocols were followed and delivering exceptional customer experiences.
- Provided clear and effective communication to participants for navigating rapids.
- Fostered teamwork and collaboration among participants to ensure an immersive experience.

Barback *Smallville Hotel* *June 2023-September 2023*

- Delivering exceptional service for high-end costumers.
- Proven ability to work in fast pace environments.
- Collaborated with team members to improve service processes and enhance customer experience.

Education

Bachelor's in Business Administration

USJ-University of Saint Joseph

2023-Current

Lycée Khadija el Kobra

Lebanese Baccalaureate

2021-2022

Additional Skills

- Negotiation
- Critical Thinking
- Communication Skills
- Word/Excel skills

References

Available Upon Request

