

Name: Ahmad Mohammad fraiji
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SUMMARY

Highly motivated and dedicated person. My long-term professional goal is to join the core team in a reputable organization since I think learning should happen while you're working.

EXPERIENCE

- Team leader**

Blend by feras naffaa – Beirut, Lebanon

2022 – 2023

- Managing Staff.
 - Finding new ways to improve the store.
 - Meeting customer demand.
 - Managing stock levels and making key decisions about stock control.
 - Analyzing sales figures and forecasting future sales volumes to maximize profits.
 - Using information technology to record sales figures and for data analysis and forward planning.
 - Dealing with staffing issues: interviewing potential staff; conducting appraisals and performance reviews; and providing or organizing training and development.
 - Making sure that customer service and health and safety are met.
 - Responding to customer complaints and comments.
 - Promoting the organization locally by liaising with local schools.
 - Attending and chairing meetings.
 - Maintaining awareness of market trends in the retail industry.
 - Initiating changes to improve the business.
- Bakery clerk/Barista 2023-2024**

Bakerloo - Beirut,Lebanon

EDUCATION

- Bachelor degree of Business Administration in Management Information Systems**

Lebanese International University– Beirut, Lebanon

Present

SKILLS

- | | | |
|---|--|--|
| <ul style="list-style-type: none">▪ Communication▪ Reporting and analysis.▪ Multitasking.▪ Planning. | <ul style="list-style-type: none">▪ Management skills.▪ Public Speaking.▪ Claims Processing. | <ul style="list-style-type: none">▪ Problem-solving. |
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LANGUAGES

- Arabic:** Native

English: Fluent

REFERENCE AVAILABLE UPON REQUEST
