

MOHAMAD EIDO

JUNIOR DATA ANALYST | IT SPECIALIST

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SUMMARY

Certified Data Analyst from 365 Data Science based in Bulgaria with a strong foundation in data analysis, statistical modeling, and data visualization. Proficient in SQL, Excel, and intermediate Python, with hands-on experience in extracting, cleaning, and analyzing datasets to derive actionable insights. Skilled in Tableau and Power BI to create impactful dashboards and reports that drive business decisions. Adept at collaborating with cross-functional teams and committed to staying updated with latest industry trends and best practices.

ACHIEVEMENTS

● 4-week Assessment in C Projects	42Beirut at BDD Beirut Digital District	Beirut, Lebanon	2025-2025
● Data Science Program	365 Data Science	Sofia, Bulgaria	2019-2021

EMPLOYMENT HISTORY

Careedu (Beirut, Lebanon) JAN 2020-JUN 2024

Data Analyst

- Assessed and standardized health metrics from multiple project datasets, ensuring data consistency and accuracy.
- Tracked and reported on data quality issues across several mini projects, implementing data cleansing protocols.
- Streamlined data extraction and cleaning of datasets using excel and SQL, and Power BI for data visualization.

Sultanate Holding (Bshamoun, Lebanon) OCT 2016-APR 2018

IT Project Assistant

- Successfully relocated servers and inter-branching devices including cabling, setup, and maintenance.
- Supervised 3 branches connected to the main branch using inter-branching solutions on daily basis and maintained on weekly basis through in-person checkups. Achieved 30% server performance through smart management.
- Completed up to 5 internal projects for the organization including purchase and setup of end-devices.
- Managed to keep an up-time of 99% of network devices and servers along with power backups.
- Rewired and updated a customer's multi-server installation (5 servers, 50 computers) to function more efficiently and cleanly. Healthier return on assets, with 88% better recovery performance plus decreased facilities

CITS for Data Recovery (Beirut, Lebanon) FEB 2015-MAR 2016

Technical Support and Customer Service

- Fulfilled the responsibilities of 1st-line technical support of 95% of data recovery cases.
- Provided daily support to our customers to ensure recovery service availability and support to local, regional and international organizations including non-profit organizations NGOs, such as UNHCR and Relief International.
- Trained 3 new technical employees on the system, relationship with customers and efficient ways to deliver cases after recovery. Increased customer satisfaction by 25% by improving customer service.

EMPLOYMENT HISTORY

Teaching Freelancer (Remote)

2011-Present

Private Tutor for University Students

- Tutored 200+ university students majored in computer sciences and other majors such as pure math, physics, and data science. Prepared students for entrance exams to 7 different universities, including AUB, LAU, BAU, and LIU.
- Equipped my students not only with programming and better computer skills but with critical thinking.
- Stayed in touch with critical news and updates from major universities to better manage sessions with students and better deal with Covid-19 outbreak crisis on academic and health levels.
- Prepared students to meet local and international requirements to get admitted to universities.

CERTIFICATES

365 Data Science Certificates

2019-2021

365 Data Science Online Program

- Completed powerful courses with hands on practices such as Power BI, SQL and Tableau, Python Bootcamp, Advanced Microsoft Excel, Machine Learning in Python, Customer Analytics in Python, Web Scraping and API Fundamentals in Python, Time Series Analysis with Python, Credit Risk Modeling in Python, Python for Finance, Product Management for AI & Data Science, Business Analytics, R Programming, Jupyter, Data Preprocessing with NumPy, Data Cleaning and Preprocessing with pandas, Deep Learning with TensorFlow and TensorFlow2, and more.

SKILLS

Microsoft Power BI | Tableau | Descriptive Statistics | Inferential Statistics | IBM SPSS | Python | Advanced Excel | Pandas | NumPy | CSharp | C# | VB.Net | JAVA | SQL | HTML | CSS | JS | JavaScript | PHP | Switches and Routers Configuration | VMware | VPN | Firewalls | Windows Server Administration | Team Leadership | Time Management | Strategic Planning and Thinking | Project Management | MS Word | MS PowerPoint | MS Access | MS Project | MS Visio | MS Outlook | MS Excel | MS Publisher.

LANGUAGES

English, French, Arabic, Spanish, Turkish.

EDUCATION

• MSc in Data Science	365 Data Science	Sofia, Bulgaria	2019-2021
• Teaching Diploma	Lebanese International University	Beirut, Lebanon	2019-2020
• BSc in Computer Communication	American University of Culture and Education	Beirut, Lebanon	2009-2014