

Kareem Diab Al Harakeh

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Professional Profile

Driven and enthusiastic MIS graduate with practical experience in IT management, data analysis, and technology. Proven ability to deliver exceptional customer service and creative solutions, with strong communication and problem-solving skills. Skilled in hardware installation, software licensing, system performance monitoring, and business analysis, adept at translating business needs into technical solutions.

Education

Bachelor's Degree in Management Information Systems | Al Maaref University, Jan 2021 - Jul 2024

Secondary degree | HAN, Aug 2020

Professional Experience

Developer: Swift Cargo System - Senior Project, 2024

- **System Development:** Designed and developed the Swift Cargo system using C# and SQL Server for efficient cargo management.
 - **Database Management:** Ensured robust data storage and security with SQL Server.
 - **User Interface Design:** Created a user-friendly interface with Visual Studio and GunaUI.
 - **Performance Monitoring:** Implemented tools to track and ensure high system performance.
 - **Software Testing:** Conducted comprehensive testing to meet all functional requirements.
 - **Documentation:** Prepared technical documentation and user manuals.
 - **Collaboration:** Gathered requirements and feedback from stakeholders for system design.
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ID Skills

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| • Programming languages: C#, Python, JavaScript | • Data Analysis: Excel, Tableau |
| • Software applications: MS Office, ERP Next, Odoo, VS code, Visual Studio | • System Analyst: Visio, Draw io |
| • Database Administration: SQL Server | • Data Science: Python, Jupyter Notebook |
| • Methodology: Agile approach | • Data Analysis: Excel, Tableau, Python |
| | • Web Development |
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Languages:

- English (fluent)
- Arabic (Native)