



As an Operations Manager, I play a crucial role in the success of the DTC brand. As an HR Strategist, I develop and implement recruitment processes and HR plans that will affect the culture, structure, and success of the company.

Elya Elias Al-Haddad

Personal Info

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Mount Lebanon

25/06/1992

Lebanese

Single

Skill Highlights

- Shopify
- Ecomz
- Twilio
- MS Office
- Outlook
- Gmail / Google Drive
- Social media platforms

Languages

- Arabic – Fluent (Native language)
- English – Fluent
- French – Intermediate

Interest

- Sports
- Travelling / Exploring
- Nutrition

Experience

- 1) Human Resources Manager** (04/2024-Present)
▶ Antoine Saliba World of Jewelry – Lebanon & UAE
- 2) HR Operations Manager** (12/2022-12/2023)
▶ CAK Kitchen (CAKITCHEN S.A.R.L.) – Dahr Sarba, Jounieh
– Logistics / Marketing & Sales / Human Resources Strategy.
- 3) E-Commerce Purchasing Supervisor** (11/2020-06/2022)
▶ Birdhaus_, Mazraat El Rass, Jeita
– Purchasing / Backend Content / Inventory Control.
- 4) E-Commerce Operations Manager** (04/2017-08/2020)
▶ FEEL22 (Think Digital S.A.L.), Sin El Fil, Beirut
– Procurement / Logistics / Customer Support Head / Sales / Operations / Staffing.
- 5) Recruitment Operations Supervisor** (04/2017-08/2020)
▶ BESST S.A.R.L., Zalka, Metn

Education

2015 – Bachelor's Degree in Translation LU, New Rawda.

Trainings & Certificates

- ❖ **CAMBRIDGE ENGLISH LEVEL**
ALLC International House Beirut - American Lebanese Language Center
- ❖ **GLOBAL HR TRENDS SUMMIT**
MÖVENPICK Hotel & Resort Beirut; By the PWORLD
- ❖ **QUALITY CUSTOMER SERVICE (Hospitality Industry)**
CITEA Apart Hotel; By Georgina Ibrahim
- ❖ **CUSTOMER SERVICE & CARE**
ADIR Dora; Corporate Training
- ❖ **BUSINESS MANAGEMENT**
FIDELITY Jal el dib; By Hrair Kouyoumjian