EDITH KHATTAR
SENIOR TECHNICAL BUSINESS ANALYST

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OBJECTIVE

Complex problem-solver with analytical and driven mindset. With over 16 years of experience in Software Development, dedicated to achieving demanding development objectives according to tight schedules while producing performing solutions.

EXPERIENCE

April 2011 – Current
Senior Technical Business Analyst Capital Banking Solutions (CBS)
June 2023 – current: Senior Technical Business Analyst
June 2018 – June 2023: Software Development Team Leader
May 2015 – June 2018: Senior Software Developer
April 2011 – May 2015: Software Developer

- Interfaced with cross-functional team of business analysts, developers, and technical support professionals to determine comprehensive list of requirement specifications for the evolution of the Banking Software

- Researched, designed, and implemented scalable applications for data extraction, analysis, retrieval and indexing, specially while working on GDPR (Global Data Protection Regulation)

- Collaborated with cross-functional development and quality assurance team members to analyze potential system solutions based on evolving client requirements

- Configured, installed and tuned Oracle-based systems for performance in Oracle databases

- Experience in designing and testing APIs using Postman

- Worked on several banking modules, of which: Clients and accounts management, Investment and financial services, Loans management, Credit line and guarantees, Islamic banking, in addition to knowledge in some other modules

EDUCATION

2004-2011
Computer Engineering, Networking, systems and multimedia - Institut Supérieur des Sciences Appliquées et Economiques (ISAE)

2003
SV (Sciences de la Vie) High School diploma - Lycée Laure Moghaizel

2005
Diplôme d'Etudes en Langue Française (DELF) B2 diploma - Centre Culturel Français

2008
BUsiness LAnguage Testing Service (BULATS) L2 upper-intermediate diploma – American Center

TRAINING AND PERSONAL DEVELOPMENT

Certificates of attendance:
November 2021
Project Management
Estimation and Planning Basics
Business Communication Skills

December 2021
Risks in Projects

February 2015 – June 2020
Database Lab Instructor American University of Science and Technology (AUST)

- Teaching Oracle Database as one of the most flexible and cost-effective way to manage information and applications

March 2009 – April 2011
Software Development Airas Middle East (AME) March 9th, 2009 till April 1st, 2011

- Collaborated on all stages of systems development lifecycle of the Insurance application, from requirements gathering to production releases, especially for a client in Tunis where we traveled to cover the implementation, training and Go Live

- Introduced agile methodologies and effective development best practices to division to enhance product development

ADDITIONAL INFORMATION

My job also requires business travels for different purposes:

- June 2022: Paris – Provide SQL/PLSQL training
- November 2019: Georgia – project kick off
- February 2016: Paris – training and application migration
- December 2010: Syria – client demo and support
- August 2010: Tunis – implementation of the application, training the employees and Go Live

SKILLS

- Oracle Development Tools and database 6/9/10/11/12
- SQL Structured Query Language, PL/SQL
  (using tools PL/SQL Developer, Toad, SQL Developer)
- Unix for scripting
- XML Extensible Markup Language
- Microsoft Windows 2000/XP/Vista/8/10
- Microsoft Office 2003/2007/2010/2016
- SVN / GIT for managing codes changes
- Basic knowledge of Oracle ADF
- Knowledge in APIs