

# Joseph Semaan

## electronic and computer communication

### Profile

Seasoned professional in electronic and computer communication and cybersecurity, demonstrating a stellar track record of excellence. With a wealth of experience, I have consistently excelled in identifying and addressing security risks while optimizing communication systems for peak performance. My achievements include spearheading impactful cybersecurity initiatives, uncovering critical vulnerabilities, and implementing robust solutions. Possessing a unique blend of technical acumen and strategic thinking, I navigate complex electronic landscapes to ensure the highest levels of security and efficiency.

### Work Experience

#### Patient Relations Executive at American Hospital Dubai April 2024 - Present

- Provided exceptional customer service by assisting patients and their families with inquiries, complaints, and feedback, ensuring a positive experience throughout their healthcare journey.
- Acted as a liaison between patients, medical staff, and hospital administration to facilitate effective communication and resolve concerns efficiently.
- Coordinated patient admissions, discharges, and follow-up care, maintaining a patient-centric approach to enhance satisfaction and care quality.
- Managed patient records and confidential information with utmost discretion, ensuring compliance with hospital policies and healthcare regulations.
- Conducted regular patient satisfaction surveys and analyzed feedback to identify areas for improvement, contributing to the hospital's continuous quality enhancement initiatives.
- Organized and facilitated patient orientation sessions to familiarize them with hospital services, procedures, and amenities.

#### Penetration Tester At HackerOne and Different platform February 2021 till Present While i'm in my last work mentioned I was working at home as a penetration tester and a bug bounty hunter discovering vulnerabilities in web applications at hackerone, Bugcrowd..

- I am a cybersecurity professional with a proven track record in identifying and mitigating security vulnerabilities within digital systems. My expertise extends to employing an array of cutting-edge security testing tools and techniques to conduct comprehensive assessments, ensuring the robustness of online platforms.
- In addition to my technical proficiency, I am adept at collaborating seamlessly with cross-functional teams. This collaborative approach allows me to not only identify potential security threats but also to provide actionable recommendations that contribute to the overall improvement of digital security frameworks.
- A noteworthy aspect of my commitment to cybersecurity involves active participation in bug bounty programs. I contribute to the security community by working on a platform dedicated to bug bounties, fostering an environment where bug hunters can thrive. Through this initiative, I've successfully uncovered and reported six significant vulnerabilities on HackerOne, impacting platforms such as indrive.com, priceline, kayak, grab, tecno, and elastic.
- Furthermore, my expertise extends to Meta products, where I've discovered and detailed two critical bugs affecting Instagram. These findings not only showcase my meticulous approach to cybersecurity but also underscore my dedication to making impactful contributions to the evolving landscape of digital security.

#### Lebanese Army 2018 - left 2023

Distinguished military professional with a solid background in the Directorate of Intelligence Technical Branch. Proven expertise in leveraging technical intelligence capabilities to support strategic decision-making. Accomplished in the collection, analysis, and dissemination of critical information, contributing to mission success.

Demonstrates a strong commitment to national security through a comprehensive understanding of intelligence operations and technical proficiency in a dynamic and challenging environment.



**Manager & Cashier**  
**Wissam Sargy and co**  
**2016-2018**

**Accomplished professional with a proven track record in both managerial and cashier roles, showcasing versatility and proficiency within the retail sector. Adept at team leadership, staff supervision, and inventory management as a manager, coupled with precision in cashier responsibilities, encompassing accurate transaction processing, financial accountability, and superior customer service. Demonstrates a commitment to excellence by seamlessly balancing managerial duties and hands-on tasks, contributing significantly to the success of retail operations.**



**Weddings Photographer**  
**DayLight By Chatrbel Fadel**  
**2014-2016**

- **Capture high-quality photographs and videos for weddings.**
- **Utilize Nikon D7000 camera for exceptional clarity.**
- **Pay meticulous attention to detail and composition.**
- **Provide personalized service to exceed client expectations**

## **Education History**

- **Bachelor of Electronic and Computer communication**  
University: Al Kafaat University Fanar  
Year of Graduation: 2021

- **Certificates: (Semicolon Academy)**
  - **ETHICAL HACKING PROFICIENT:**

Proficient in ethical hacking, as demonstrated by the successful completion of a Certificate in Ethical Hacking. Acquired comprehensive skills in identifying and addressing security vulnerabilities, utilizing cutting-edge techniques and tools to contribute to robust cybersecurity measures

- **ETHICAL HACKING FOUNDATION:**

Holder of the Ethical Hacking Foundation certification, showcasing a solid foundation in ethical hacking principles. Skilled in identifying and addressing security vulnerabilities through ethical and responsible hacking practices. This certification underscores a commitment to upholding the highest standards in cybersecurity and contributing to a secure digital landscape

## **Contact Info**

- **jsemaan55@gmail.com**
- **+96171124231**
- **Location: Lebanon, Mont-Liban, Jdeideh, currently based in dubai**

## **Relevant Skills**

- **Java, HTML, CSS, jQuery, PHP, SQL**
- **Penetration Tester**
- **Python,**
- **Technical Documentation**
- **Bug Bounty Hunter**



# CERTIFICATE

ETHICAL HACKING FOUNDATION

THIS IS TO CERTIFY THAT

**Joseph Robert Semaan**

**Successfully Completed: Ethical Hacking Foundation - 35 Hours Program**

In this practical hands-on course, trainees learn the basics of cyber security and ethical hacking.

The course covers three main areas: network security, penetration testing and bug hunting.

13 November 2022

DATE



1110185179

*Fayad Alawi*

Administrative Manager



# CERTIFICATE

ETHICAL HACKING PROFICIENT

THIS IS TO CERTIFY THAT

## Joseph Robert Semaan

Successfully Completed: Ethical Hacking Proficient - 30 Hours Program

In this practical course, trainees acquire advanced skills in ethical hacking and penetration testing, gaining expertise in vulnerability identification, exploitation, and Windows environment analysis. The course emphasizes comprehensive vulnerability assessments and the ethical hacking process, enabling trainees to enhance their proficiency in cybersecurity.

01 April 2023

DATE



1164494179

*Fayad Alwi*

Administrative Manager