# **Shourouk Assal**

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Highly motivated recent engineering graduate with a robust foundation in Machine Learning, data analysis, and programming. Possesses strong problem-solving abilities, effective communication skills, and a proven track record of teamwork. Eager to contribute to innovative projects in dynamic, technology-driven environment.

### **Work Experience**

#### Data Engineering Intern, Thales, Beirut

March 2024 - September 2024

- Data mining process, importing data into data warehouse and use ETL tools
- Building a model, defining relationships, and creating cubes in SQL Analysis Services
- Using Power BI model for analysis and visualization

#### Information Technology Security Analyst Intern, Touch, Beirut

October 2023 – November 2023

- Getting proficient in fundamental networking concepts, and strong understanding of security principles
- Exploring threat hunting and log analysis, and email security gateway
- Developing patch management skills using WSUS

#### **Technical Graphics Intern, Engineering Marketing International EMI, Beirut**

November 2023 - January 2024

- Building Graphical User Interfaces
- Real Time data visualization using PI vision Software
- Working on ARAMCO Saudi Arabia and QAPCO sites visualization and navigations

# Telecommunication Engineering Intern, Ogero, Beirut August 2022 –

October 2022

- Getting familiar with exchange designs concerning civil work, primary and secondary cables, cabinets and main distribution frame
- Studying the deployed copper cables used in ADSL, VDSL, and HDSL technologies, their characteristics, and design specifications of the public switched telephone network PSTN
- Exploring the telecom services through fiber cables

# Education

# $\textbf{Masters in Computer and Telecommunication Engineering} \ \textit{Lebanese University,}$

Hadath Lebanon Sep. 2019 – sept 2024

## **Masters in Internet of Things and Smart Systems Engineering**

Lebanese University, Hadath Lebanon Nov. 2023 – sept 2024

### Professional Experience & Projects

## Hate Crime Prediction — Machine Learning December 2024

- Explored the societal phenomena of hate crimes through a multifaceted approach incorporating machine learning models
  - o Tested algorithms such as Linear Regression, Random Forest Regressor, Decision Tree Regressor, and Gradient Boosting Regressor
  - O Conducted correlation analysis to understand the relationships between different attributes
  - o Employing Data cleaning techniques, normalization, and data augmentation to enhance data quality and model performance

#### **Urgent Communication Network for Emergency Cases in Lebanon**

January 2024

- The Urgent Communication Network for Emergency Cases in Lebanon project is dedicated to revolutionizing communications the implementation through the implementation of cutting-edge technologies and protocols
  - O Utilized the Constrained Application Protocol CoAP for efficient communication among low power devices
  - o Employed 2 types of nodes strategically throughout the network to enhance communication reliability and confidentiality
  - o Implementing advanced security measures to safeguard communication integrity and confidentiality
  - Leverage custom microcontrollers and Ad hoc On Demand Distance Vector AoDV routing for adaptability and resilience in emergency scenarios

#### **Frozen Lake Game using Reinforcement Learning**

March 2024

- The project Focused on researching and optimizing RL techniques for the frozen lake game, emphasizing the integration of a reward mechanism to drive successful navigation and goal achievement
  - o Implemented Q- Learning algorithm to learn optimal policies in Frozen Lake environment
  - o Incorporated epsilon greedy algorithm to balance exploration and exploitation during training
  - O Addresses the slippery case in the frozen lake environment using a stochastic transition model
  - O Developed Visualization to monitor agent performance and learning progress (utilizing maplotlib)

### **Key Skills**

- Programming (and Scripting) Languages // SQL, Python, DAX Programming, C, C++
- Machine Learning // Data cleaning and ML algorithms
- Database Tools // SQL, SSAS, SSMS, SSIS
- Leadership
- Critical Thinking
- Time Management
- Teamwork

## Languages

• Arabic (Native); English (Fluent); French (Fluent)