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Summary

I am a skilled and experienced professional with slightly two decades of experience in the field of Networking, Telecom, CCTV, Computer Instruction and Information Technology. I hold a Bachelor's degree in Communications and Electronics along with certifications such as Cisco Certified Network Associate (CCNA) – Certified and Microsoft Certified System Administrator (MCSA). My knowledge includes working on firewalls, domains, servers, switches routers etc. In addition to my technical expertise, I possess excellent computer skills including proficiency in using Microsoft programs and navigating the internet.

My work ethic is characterized by being high flexible, multi-task oriented, and adaptable to different challenges or people from diverse backgrounds. I take great pride in constantly improving myself through learning new technologies, current practices, and staying updated.

Experience

Senior System Engineer

WFFashion Group

Aug 2017 - Present (6 years 8 months)

- IT System Administration for Head office and 20 Stores.
- Responsible of purchase offers for IT department.
- On site work with suppliers to install CCTV, UPS, Network Infrastructures and Computers.
- Installation and configuration Server (Microsoft server 2016,Hyper V, AD, WSUS, File and Printer Server, DNS, DHCP, NAS Backup)
- Windows and Programs installation and configuration for multidevice.
- Control and complete configuration of NVR, and People counter (dahua, Truvision, Axis).
- Firewall management and configuration (FortiGate).
- attending Labs with new FortiGate technologies.
- Fire alarm system monitoring.
- Microsoft 365 management (Admin, Security , SharePoint , exchange ,Cloud , etc.)
- Manage stores remotely for maintenance and support colleagues with everything related to IT field.
- Documentation for IT equipment installation and configuration.
- Basic training for staff on POS and Backoffice systems.
- Microsoft NAV SQL system installation and support.
- Odoo System administration and Management.
- Monitor systems, logs, servers, backups and notifications
- Cisco Server Monitoring and configuration.

Senior Information Technology Administrator and Support

BUGS-IT S.A.L.

Aug 2016 - Jul 2017 (1 year)

- Configuration and Monitoring of Servers (AD ,DHCP , DNS, WSUS, Hyper V), Software (VMware, kaspersky security center) , Computers, routers, switches(L2/L3), firewall (sophos, NetAsk), and all equipment used by the network system of the company.

- Installation of equipment need for the network.
- Maintenance for Notebooks, Printers hardware and software.
- Configuration of VOIP Equipment.
- On-site support for hardware/software.

Senior Information Technology Administrator

Syscom Computer S.A.L.

Mar 2012 - Jul 2016 (4 years 5 months)

- Configuration and Monitoring of Servers (DNS, ISA...), computers, routers, switches, modems, firewall, and all equipment used by the network system of the company.
- Installation of equipment need for the network (modems, switches, computers, printers...).
- Maintenance for Notebooks, Tablets, Printers hardware and software.
- Configuration of PBXs Panasonic of the company.
- Configuration and installation of Surveillance CCTV cameras.
- On-site support for hardware/software.
- Implementing of network project joining two company branches together (VPN connection, active directory domain server, DNS server, DHCP server and user computer migrated to the domain network, and all required programs)

Information Technology Team Lead

Telecommunication and Advanced Technologies S.A.L.

Feb 2009 - Feb 2012 (3 years 1 month)

- Project leader for a project consist of 60 CCTV cameras in Raidy Printing Group-Hazmeih.
- Configuration and installation of PBXs (Panasonic, Agfeo).
- Configuration and installation of security systems-Access control, Time attendance (Primion).
- Configuration and installation of Surveillance CCTV-digital POE cameras (Mobotix).
- Installation of Modems, ISDN equipment, Switches (3com, Cisco).
- Installation of Microwave systems.
- Follow up Projects with clients.
- Preparing Feasibility studies and Designs for the site where to install the equipment.

Information Technology Supervisor

National Center for Remote Sensing

Nov 2007 - Jan 2009 (1 year 3 months)

- Configuration and Monitoring of Servers (DNS, ISA...), computers, routers, switches, modems, firewall, and all equipment used by the network system of the Center.
- Installation of equipment need for the network (modems, switches, computers, printers...).
- Create and edit of users and their rights in the network system according to each department needs and to the rules of the national Center.
- Prepare the room and all equipment needs for training sessions or presentation done by the national Center.
- Training session for the employees and Students that have projects to be done in the National Center on how to use computers (MS Office, printers, shared files...).



IT Support Technician

Rotana Hotel Management Corporation PJSC

Sep 2005 - Oct 2007 (2 years 2 months)

- Configuration and Monitoring of Servers (DNS, ISA...), Computers, Routers, Switches, Modems, Firewall, and all equipment used by the network system of the Hotel.
- Installation of equipment need for the network (Modems, Switches, Computers, Printers...).
- Create and edit of users and their rights in the network system according to each department needs and to the hotel's rules.
- Prepare the room and all equipment needed for training sessions or presentation.
- Support for the guests demands for internet connection.
- Responsible of updates of the intranet of the Hotel and the Web page of the Hotel.

Education



Beirut Arab University

Bachelor's degree, Communication and Electronic Engineer

2002 - 2007

GPA=3.3

Maroun Abboud Official Secondary School

General Science Back II

1999 - 2002

Licenses & Certifications



Cisco Certified Network Associate Service Provider Operations (CCNA) - Beirut Arab University



Microsoft Certified Systems Administrator (MCSA) - Beirut Arab University



Microsoft Excel Advanced Level - Formatech - Integrated Learning Centers



Administering a SQL Database Infrastructure - Formatech - Integrated Learning Centers



Provisioning SQL Databases - Formatech - Integrated Learning Centers

Skills

Network Administration • Network Security • Firewalls • Computer Networking • Infrastructure • Microsoft Dynamics NAV • Windows • Radio Frequency (RF) • SQL • IP