

CONTACT	<div>Phone: +96181249084</div> <div>Email: sako.mitilian@hotmail.com</div> <div>Address: Bsalim Street 11</div>	
PROFESSIONAL EXPERIENCE	<div><div>IT Support Specialist</div><div>TDS Inc</div><div><ul style="list-style-type: none"><li>Supported IT infrastructure by resolving company software issues.</li><li>Setup and maintenance of network systems to insure smooth operations.</li><li>Provided training and support to staff on the use of software applications.</li><li>Managed inventory systems and purchased missing hardware.</li><li>Conducted routine checks on company networks, Hardware to ensure minimum downtime.</li></ul></div></div> <div><div>IT Repair Technician</div><div>ClicCell</div><div><ul style="list-style-type: none"><li>Provided Software Installation for several customers.</li><li>Provided Hardware Repair for consoles, computers, servers, and networks.</li><li>Provided Network configuration, minimizing dead zones and ensuring operation.</li><li>Managed inventory systems.</li></ul></div></div> <div><div>IT Support Technician</div><div>Spectra Solutions</div><div><ul style="list-style-type: none"><li>Diagnosing and solving technical issues.</li><li>Assisting colleagues and customers.</li><li>Ensuring Servers are all at peak efficiency.</li><li>Setting up company computers.</li></ul></div></div>	
EDUCATION	<div><div>CISCO Networking Academy   2023</div><div>CCNAv7</div><div><ul style="list-style-type: none"><li>Completed an advanced networking course, which covers network switches, routing, network security, wireless networks, network administration and network protocols</li></ul></div></div> <div><div>Lebanese International University   2024</div><div>Bachelor of Science in Computer Science</div><div><ul style="list-style-type: none"><li>GPA: 3.2</li><li>Developed a strong foundation in software and Programming.</li><li>Engaged in projects involving database management systems, network designs, and cybersecurity.</li></ul></div></div>	
CERTIFICATES	<div><div>IBM Z   2024</div><div>AI and Data Certificate</div></div> <div><div>CCNAv7   2023</div><div>Cisco Networking Academy</div></div> <div><div>CodSoft   2024</div><div>Artificial Intelligence Certificate</div></div>	