MOHAMMED AHMED DEAIBES

Location: Aramoun, Fadel El Jawhary street, Al Zuhor Building, 4th Floor, Beirut, Lebanon
Date of Birth: June 24, 1992   Nationality: Lebanese   Place of Birth: Hofgeismar, Germany
Phone: +961 70844415
Email: Mohammed.deaibes.md@hotmail.com

PROFESSIONAL SUMMARY

Experienced IT professional with extensive background in technical support, banking systems, and data management. Skilled in implementing and maintaining banking software, providing technical support, and managing critical financial reporting systems.

PROFESSIONAL EXPERIENCE

Banking Technical Support Specialist | Bank MED (2015 – Present)

- Provide comprehensive technical support for hardware and software across all bank departments
- Manage and troubleshoot critical banking applications including FCUBS, Bank Master, and Ivanti
- Handle ATM technical support for NCR and debut systems
- Execute and oversee data migration projects, including core system transitions
- Manage EOD, BOD, and EOY operations
- Process payroll and generate critical financial reports for stakeholders
- Key responsibilities:
    - System maintenance and troubleshooting
    - Server administration and updates
    - Application support and deployment
    - Stakeholder request management via Service Desk
    - Financial reporting for central banks and ministry of finance
    - QlikView implementation and management

EDUCATION

Bachelor of Management Information Systems
American University of Science and Technology (AUST), Beirut, Lebanon 2012 – 2017
Secondary Education – Scientific Track UHS 2005 – 2012
Primary Education BUC 2000 – 2005

CERTIFICATIONS & TRAINING

- Oracle Fusion FCUBS(Daily operation, eod, eob, eoy,)
- Oracle treasury module
- Acumen system
- BankMaster

- Unix Operating System

-Ivanti Neurons system

- Cyber-security Awareness (Bank Med – InfoSec Department)

- Digital Banking (Udemy)

- EPR Introductory Implementation

- Bitcoin (AUST)

- Digital Banking (Udemy)

TECHNICAL SKILLS

- Hardware & Software Troubleshooting

- Server Administration

- Data Migration

- ATM Systems Management

- Financial Reporting- Service Desk Management

- Qlikview

LANGUAGES

- Arabic (Native): Full professional proficiency

- English: Professional working proficiency

- German: Professional working proficiency

INTERESTS

Reading, socializing, sports (jogging and walking)

References available upon request