

# RAMI EL TAKI

Biomedical Engineer, B.E., MBA In View

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## EXECUTIVE SUMMARY

Highly motivated and results-driven with a focus on continual professional development and advancing knowledge.

Eager to contribute dynamic skills and strategic insights gained through an MBA to a forward-thinking organization committed to cutting-edge advancements and impactful solutions.

## PROFESSIONAL EXPERIENCE

### Abbott Diagnostics Division – Union Pharmaceutique d'Orient s.a.l | Lebanon

#### Informatics Technical Specialist (AlinIQ AMS) | 2024 - Present

- ◆ Facilitated the interfacing of Abbott analyzers with third party lab information systems and Abbott automation solutions.
- ◆ Achieved a 48-hour TAT for enabling system functionality with a minimum resolution time.
- ◆ Cultivated enduring customer relationships to enhance add market share, while overseeing the successful delivery and execution of all IT implementation projects.
- ◆ Executed software-related installation and configuration processes, delivering structured product training to end users.
- ◆ Provided extensive support for the entire automation IT solution to Abbott middleware.

#### Field Service Engineer | 2018 – Present

- ◆ Analyzed and resolved problems with Hematology, Clinical Chemistry, and Immunoassay instrument platforms (i11000SR, i2000SR, C4000, C8000, Ruby, Emerald18 and 22, Alinity HQ, Alinity I)– This may include any aspect of field support such as hardware, software, networking issues, and ad-hoc support requests while on-site, and implemented effective, and cost-effective repairs.
- ◆ Conducted installations, maintenance, and modifications on the entire tech product line.
- ◆ Presented educational material for new product training and in-service seminars to physicians and sales representatives.

## EDUCATION

**Master of Business Administration (MBA)**, Heriot-Watt University, Edinburgh Business School. 2022 – Present

**Bachelor of Engineering (B.Eng.), Biomedical Engineering**, Islamic University of Lebanon, 2012 – 2017

## PROFESSIONAL DEVELOPMENT | AWARD | CERTIFICATIONS

- ◆ **Alinity I Service**, Abbott Diagnostics Division, Germany, May 2024
- ◆ **AMS Training**, April 2024
- ◆ **Alinity HQ Service**, Abbott Diagnostics Division, Germany, February 2023

- ♦ **Third Place**, Distributors' – Learn From Home Program, Abbott Diagnostics Division Worldwide Competition, 2020
- ♦ **Specialization, Strategic Management, and Innovation**, Copenhagen Business School, 2020
- ♦ **Forward Program**, McKinsey & Company 2021-2022
- ♦ **Leadership**, Arizona State University.
- ♦ **Competitive Advantage**: Using Information to Build Business Success, Deakin University.
- ♦ **Introduction to Business Management**, King's College London.

## KEY SKILLS

Analytical Skills | Public Relations | Microsoft Office | Solution-Oriented | Leadership | Troubleshooting | Teamwork | Critical Thinking | Presentation Skills

## LANGUAGES

Arabic (Native) | English (Advanced) | French (Intermediate)