

MOHAMAD ISSA

MBA | PMP

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ABOUT ME

Experienced MBA holder and accomplished professional with over 8 years of expertise in IT project management and ERP techno-functional consulting. Proven ability to plan, oversee, and drive successful project outcomes through strategic thinking and technical proficiency.

PROFESSIONAL EXPERIENCE

ABC

IT Project Manager

Jan 2023 - Present

- Leading vendor selection by managing requirements and organizing demos
- Presenting vendor solutions and budgetary proposals to executive leadership, ensuring informed decision-making before contract signing.
- Transitioning projects to execution, overseeing vendor onboarding and project kickoff.
- Defining project scope, objectives, and deliverables in collaboration with stakeholders to meet business requirements.
- Creating and managing project plans, timelines, and coordinating cross-functional teams to ensure on-time delivery.
- Monitoring project performance while applying project methodologies and tracking KPIs to align with budget, scope, and quality standards.
- Communicating project status, risks, and progress to stakeholders, ensuring transparency and effective decision-making.

Key Accomplishments:

- Successfully completed the implementation of SAP SuccessFactors Talent Management.
- Managing the JDE upgrade project & collaborating with stakeholders ensuring a smooth upgrade.
- Currently leading the deployment of SAP Core HR module.
- Spearheading the ongoing implementation of Microsoft LS Central (Inventory and POS).
- Managing the deployment of Salesforce Property Management solution & Tenant Portal.

ERP Supervisor

Jan 2021 - Dec 2022

- Leading ERP solution design and implementation across systems like BI Qlik Sense, JD Edwards (JDE) and Taleo.
- Managing teams for deployments, upgrades, and optimizations.
- Overseeing ERP projects from initiation to completion, ensuring alignment with business goals.
- Mentoring junior specialists and promoting professional development.

Senior ERP Specialist

April 2019 - Dec 2020

- Configuring and maintaining ERP systems for seamless integration.
- Providing end-user training, support and troubleshooting technical issues.
- Collaborating on business requirements and implementing customizations.

ITEC
Consultant

May 2016 - March 2019

- Gathering business requirements and conducting functional-technical gap analysis.
- Designing, configuring, and setting up applications.
- Developing custom solutions.
- Providing data migration and conversion services.
- Drafting end-user documentation, delivering training, and offering production support.

Accomplishments:

Leading and executing successful project implementations for key clients such as Picasso, Matelec, CMA, MRAD Services, ZR Group, JEC, Intermedic, and Jubaili Bros, and delivering tailored solutions that satisfy client expectations.

ITXI
Software Developer

July 2015 - April 2016

- Developing and maintaining custom Windows applications to meet specific client requirements.
- Collaborating with senior developers to design and implement new features.
- Conducting testing and debugging to identify and resolve software issues.
- Gaining knowledge in various programming languages and development tools.

EDUCATION

Master of Business Administration (MBA)
ESA Business School | 2023

Diplôme d'Études Supérieures en Management (DESM)
ESCP Europe | 2023

Bachelor of Science in MIS with Minor in Business Administration
Sagesse University | 2015

CERTIFICATIONS

Project Management Professional (PMP)®
PMI | In Progress - Exam scheduled for Oct 2024

Project Management Professional (PMP)
New Horizons | 2023

SKILLS AND EXPERTISE

Project Management	Agility & Adaptability	MS Project
Leadership	Communication & Negotiation Skills	SQL
Strategic Planning	Client Relationship Management	JIRA

LANGUAGES

English | Fluent
Arabic | Native