Mohamad Hindawi

IT Technician

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Tripoli, North Lebanon

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Profile

Motivated IT technician with 2+ years of experience in computer diagnostics, hardware repair, and software installations.

Passionate about technology and problem-solving, I aspire to transition into the field of Cybersecurity, combining my technical skills with a strong interest in data protection and security.

I'm committed to continuously learning and developing the skills necessary to protect data and establish security.

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Skills

- Computer Diagnostics
- Attention to detail
- Data Entry
- Teamwork
- Software Installation
- C Language

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Education

Al sa'ade Technical Institute / Technical Baccalaureat in IT
October 2021- July 2024, Tripoli

IPNET / Associate Degree in Management Information Systems
Present - Expected Graduation: July 2026, Tripoli

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Experience

Self-employed / IT technician
February 2021 - Present, Tripoli

Provide reliable IT support, specializing in computer and electronics repair, software installations, and system troubleshooting.

Stay updated with the latest tech trends to offer clients effective, personalized solutions.

Known for building strong client relationships by delivering efficient and timely repairs, ensuring consistent customer satisfaction..

Al Sheikh Bros / Bakery sales associate
July 2023 - Present, Tripoli

Work part-time to fund my studies while enhancing customer service skills in a fast-paced environment.

Develop strong teamwork and communication abilities by collaborating with colleagues to ensure smooth operations and customer satisfaction.

Tripoli Entrepreneurs Club / Assistant
August 2022 - Present, Tripoli

Projects

Self-Diagnostic Tool for Measuring Smartphone Impact on Mental Health

Founder/Developer/Researcher
January 2023 - June 2023, Online

Designed and developed a tool to help users assess the impact of smartphone usage on mental well-being, using research-based content.

Built a user-friendly website using a drag-and-drop builder, focusing on accessibility and ease of use.

Gathered user feedback to iterate on the tool's design and content, improving its effectiveness.

Redesign of Bloom Accessories Social Media
Designer/Social Media Consultant

Revamped the social media presence for Bloom Accessories to create a more luxurious and professional brand identity.

Introduced cohesive color schemes, typography, and graphics that better aligned with the brand's target market and values, improving audience engagement.

Professional Development

- **DevFest North Lebanon [2021-2023]**
- **Build with AI, Workshops**
- **TechartGala**
- **The Art of Networking**

Certificates

- **Google IT Support Professional Certificate [Currently]**
- **McKinsey Forward Program**

Languages

- **Arabic (Native)**
- **English (Professional)**

Interests & Hobbies

- **Photography**
- **Social Sciences**
- **Football**
- **Chess**