

**DIMA AL GHARIB**

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Kfarmatta, Mount-Lebanon.

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## **OBJECTIVE**

As an undergraduate student majoring in Communication and Computer Networks, I am seeking opportunities in the tech industry, web development or customer support to apply and expand my theoretical knowledge. I aim to leverage technical expertise and problem-solving skills to deliver effective solutions.

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## **EDUCATION**

### **BS in Communication & Computer Network Engineering Lebanese University-Faculty of technology**

Abey, Mount-Lebanon.

2022–Present

### **Lebanese-Baccalaureate In Life Science Baisour Official Secondary School**

Baisour, Mount-Lebanon 2019–

2022

## **EXPERIENCE**

### **Quality Assurance XpertBot-Internship**

May 2024-Oct 2024

- Supported the QA team in creating, updating, and executing test cases based on project requirements and specifications.
- Participated in manual testing procedures, including functional, and regression testing to ensure product reliability.
- Worked closely with developers and product managers to address quality issues and improve testing processes.
- Gained hands-on experience with QA tools.

### **Teacher Mount Academy-Part time**

Jan 2023 – June 2023

- Establishing positive relationships with students to foster a supportive learning environment.
- Managing classroom materials and resources effectively.
- Providing academic support and homework assistance.
- Creating and maintaining a safe and supportive learning environment.

## **SKILLS**

- Knowledge in C, C# and SQL database management, demonstrating a strong foundation in database technologies.
- Exceptional communication skills, coupled with a proven ability to analyze and solve complex problem.
- Strong time management skills and ability to deliver work on time.
- Understanding of networking protocols such as TCP/IP, HTTP, DNS, DHCP, and others, including their functions and interactions.
- Ability to work remotely.
- Familiarity with various operating systems (e.g., Windows, Linux) and their configurations in networked environments.
- Commitment to ongoing learning and professional development to stay updated on emerging technologies, industry trends, and best practices in network engineering.
- Proficient in HTML, CSS, and JavaScript
- Strong understanding of web development principles

## **CERTIFICATES**

- Quality Assurance certificate, XpertBot Academy
- Responsive Web Design, freeCodeCamp
- JavaScript Algorithms and Data Structures certificate, freeCodeCamp
- Internships: how to find them and why they matter, CentreMine
- AI boosted career writing, CentreMine
- Artificial intelligence. CentreMine
- Excel Beyond the basics, CentreMine
- Communication skills, CentreMine
- LAU MUN (position paper) certificate 2018, LAU
- first regional winner in Mount Lebanon in "Spelling Bee" 2017, USPEaK