

Jean Claude Iskandar
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Professional Experience

Confidence Real Estate

Customer Service Representative & Graphic Designer
Keserouan - Kaslik

- Delivered exceptional customer service, addressing client inquiries and resolving issues, resulting in a 15% increase in customer satisfaction.
- Designed and implemented instructional strategies, improving sales performance by 10%.
- Fostered strong relationships with colleagues and clients, contributing to a positive team dynamic and successful project outcomes.
- Developed marketing materials (brochures, flyers, and social media graphics) that improved brand visibility and customer engagement.

UX/UI & Graphic Designer

- UX/UI Design: Created intuitive interfaces for web and mobile applications, prioritizing usability and consistency.
- Graphic Design: Developed visual assets, including logos, brochures, and marketing collateral for various platforms.
- Prototyping & Wireframing: Built wireframes, mockups, and interactive prototypes using Figma, Adobe XD, and Sketch.
- User Research: Conducted usability tests and applied feedback to refine designs.
- Collaboration: Partnered with developers, marketers, and product managers to ensure cohesive design outcomes.
- Tools: Adobe Creative Suite (Photoshop, Illustrator, InDesign), Figma.

Education

Lebanese International University
Bachelor's Degree in Mechanical Engineering
Mount Lebanon | Graduation: 2025

Skills

- Customer Service: Skilled in handling inquiries, resolving issues, and ensuring satisfaction.
- Graphic Design: Proficient in Adobe Creative Suite (Photoshop, Illustrator, InDesign) for creating marketing materials.
- UX/UI Design: Experienced in designing user-friendly interfaces and prototypes using Figma and Adobe XD.
- Sales Techniques: Adept at applying strategies to enhance outcomes and foster lasting relationships.
- Communication: Strong verbal and written skills for engaging with diverse teams and clients.
- Time Management: Efficient in multitasking and meeting deadlines in fast-paced environments.

References

Available upon request.