

Jad El Dika

Industrial Engineer Graduate

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Summary

Results-driven **Industrial Engineer Graduate** retaining a strong foundation in process optimization, data analysis, and problem-solving. Proficient in optimizing manufacturing processes, improving efficiency, and implementing cost-saving measures. Demonstrated expertise in project management, lean manufacturing, and quality control. Adept at using data analysis and simulation tools to enhance operational performance. Effective leader who excels in fast-paced environments while maintaining composure and delivering outstanding results and performs well in a collaborative environment with coworkers, managers, and clients. Seeking to work in an environment that is conducive to my intellectual, professional, and personal growth, where I can contribute significantly to the growth of the team/organization with strong experience and expertise leading to success.

Experience

Outreach Officer – 02/2024 to 04/2024

The Nawaya Network, Lebanon

- Developed and executed outreach strategies to enhance program visibility.
- Coordinated and actively participated in community events to engage with the target audience.
- Fostered and maintained relationships with community members.
- Attended presentations and informational sessions that raise awareness about the program.
- Collected and analyzed feedback from community members to improve outreach efforts.

Bartender – 2021 to 2023

SAYF - Feb30, Lebanon

- Prepared and served a wide variety of alcoholic and non-alcoholic beverages.
- Delivered exceptional customer service offering a positive and welcoming bar environment.
- Gained in-depth knowledge of cocktails, liquors, beers, and wines and utilized it to recommend drinks that matched customer preferences.
- Managed bar inventory to make sure timely restocking and minimizing waste.
- Trained new staff members on bar operations and customer service best practices.

Cosmetic Supplies Sales Executive -2019 to 2021

Freelance, Lebanon

- Possessed a deep understanding of cosmetic products, ingredients, and industry trends to effectively advise and sell to customers.
- Properly supplied over 20 medical industry professionals.

Internships

Technical Intern – 7/2024 to 9/2024

ZEENNI STEEL INDUSTRY, Lebanon

- Assisted in the disassembly, cleaning, and reassembly of steel production equipment.
- Maintained and organized spare parts inventory for an efficient retrieval for repairs.
- Researched and analyzed parts compatibility for refurbishment projects.
- Supported troubleshooting issues of mechanical issues in steel manufacturing machinery.
- Prepared an internship report and presentation on the internship experience and key learnings.

Technical Intern – 06/2023 to 08/2023

Jallad & Sons, Lebanon

- Assisted senior technicians with disassembly, cleaning, and reassembly of various construction vehicles.
- Maintained and organized spare parts inventory for an efficient retrieval for repairs.
- Researched and analyzed parts compatibility for refurbishment projects.

- Supported diagnostic testing and troubleshooting of mechanical issues.
- Prepared an internship report and presentation on the internship experience and key learnings.

Education

Bachelor's degree of Industrial Engineering – 2024

Lebanese International University, Beirut, Lebanon

Lebanese Baccalaureate degree in Life Sciences – 2011

Doha High school, Lebanon

Skills & Expertise

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|---------------------------------------|---|---------------------------|
| • Leadership | • Simulation Software (e.g., Arena, Simul8) | • Communication Skills |
| • Team player | • ERP Systems (e.g., SAP, Oracle) | • Microsoft Office Pack |
| • Project Management | • Arena | • Time Management |
| • Problem Solving & Critical Thinking | • Catia | • Data entry |
| • Data Analysis | • Customer service | • Decision Making |
| • Process Optimization | • CAD Software (e.g., AutoCAD) | • Self-Motivated |
| • Lean Manufacturing | | • Adaptability |
| • Six Sigma | | • Market Research |
| • Quality Control | | • Supply Chain Management |

Languages

Arabic: Native Language | **English:** Fluent – Spoken and written