

## Ahmed Abdelaziz

Product Owner | Tech Enthusiast | Transitioning into Product Management

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🌐 LinkedIn: [linkedin.com/in/ahmedabdelaziz](https://www.linkedin.com/in/ahmedabdelaziz) | 📍 Location: Cairo, Egypt

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## Professional Summary

Passionate about AI, technology, and entrepreneurship, I am a professional transitioning into Product Management. With expertise in customer care, project coordination, and content management, I align user needs with business goals, drive impactful initiatives, and optimize processes. I am eager to contribute to innovative tech projects as a Junior Product Owner.

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## Experience

### Project Coordinator

EYouth

Nov 2023 – Sep 2024 | Cairo, Egypt

- Organized career and entrepreneurial programs, engaging over 300 participants at Global Entrepreneurship Week 2023.
- Streamlined communication among stakeholders, resolving project challenges efficiently.
- Monitored progress and provided actionable insights to optimize performance.

### Marketing & Business Development Intern

CorridorTalks

Jul 2023 – Sep 2023 | Remote

- Gained hands-on experience in product management, business development, and sales.
- Contributed to a practical project, integrating acquired skills in real-world scenarios.

### Content Specialist

talabat

Mar 2022 – Sep 2022 | Cairo, Egypt

- Audited and managed vendor content, ensuring compliance with guidelines.
- Created vendor promotions and verified product details for accuracy.

### Account Advisor

talabat

Dec 2019 – Jan 2022 | Cairo, Egypt

- Guided new hires on customer and partner relationship management.
- Resolved escalated customer issues, earning top performance recognition in Oct 2021.

### **Technical Support Specialist**

*Telecom Egypt*

**Jul 2019 – Nov 2019 | Cairo, Egypt**

- Provided technical assistance, resolving customer concerns efficiently.
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## **Education**

**Bachelor's Degree** in Business Administration and Management

*Helwan University, Cairo*

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## **Skills**

- **Project Management**
  - **Product Development**
  - **Business Development**
  - **Content Management**
  - **Customer Care**
  - **Communication & Collaboration**
  - **Problem-Solving**
  - **Time Management**
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## **Certifications**

- **AI Career Essentials (AiCE)** by ALX
- **Innovation & Entrepreneurship** by TIEC
- **Finance for Non-Financial Managers** by Swiss School of Management
- **Product Management Basics Certification** by Pendo.io