

# ABBAS HUSSEIN ZAYOUR

## COMPUTER SCIENCE

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## CAREER OBJECTIVE

Dedicated Information Technology Intern with hands-on experience in maintaining and troubleshooting IT systems, providing technical support, and ensuring data security. I am seeking to leverage my technical skills, including web development, and problem-solving abilities in a challenging IT role where I can contribute to innovative IT solutions, enhance web-based platforms, and improve overall operational efficiency.

## WORK EXPERIENCE

### INFORMATION TECHNOLOGY INTERN / Hamoud University Medical Center

May 2024 – September 2024 / Sidon, Lebanon

- Assist in maintaining and troubleshooting hospital IT systems including hardware, software, and network infrastructure.
- Provide technical support to staff, resolving issues related to computer systems and applications.
- Perform routine system updates and software installations to ensure optimal performance and security of IT resources.
- Monitor and manage user accounts and access permissions in hospital information systems.
- Collaborate with senior IT staff on various projects, including system integrations and technology assessments.
- Ensure compliance with hospital policies and regulatory requirements related to IT and data security.
- Participate in team meetings and training sessions to stay current with industry trends and best practices.

## EDUCATION

### BACHELOR'S DEGREE IN COMPUTER SCIENCE

2022 – 2025 / Beirut Arab University

### LEBANESE BACCALAUREATE II IN LIFE SCIENCES

2022 / Al Mahdi School

## CERTIFICATION

### INFORMATION TECHNOLOGY TRAINING PROGRAM

May 2024 – Jun 2024 / Hammoud University Medical Center

## COMPETENCIES

- **Languages:** Arabic – Native, English – Professional Working Proficiency.
- **Computer Skills:** Java, HTML, CSS, C++, Version Control, Database Management (SQL), Debugging/Troubleshooting, MS Office, Outlook, Research & Navigation.
- **Core Competencies:** IT Systems, Maintenance and Troubleshooting, Technical Support, Front-End Web Development, Data Security and Compliance, Team Collaboration, Problem Solving, Analytical Thinking, Communication, Organization, Attention to Detail, Adaptability, Time Management.