ELIEMOUSSA

Matn,Lebanon **| Elie.r.moussa@gmail.com |** +96171696786

www.linkedin.com/in/elie-moussa-1402b7329

SUMMARY

Experienced IT professional with over 4 years in PC building, network management, and sales, specializing in hardware configuration, troubleshooting, web development (HTML/CSS/JavaScript), and achieving high customer satisfaction and sales growth

WORK EXPERIENCE

PC Build Specialist   Beirut,Lebanon
Freelance   Jan2020 -   Present

- Install and configure PC systems, optimizing performance and ensuring robust security measures
- Set up and maintain network infrastructure, including switches and servers ensuring stability.
- Manage server rooms with organized cabling and equipment maintenance
- Troubleshoot hardware and software issues for reliable system performance
- Maintain 95% customer satisfaction by providing efficient technical support

Sales Representative   Beirut,Lebanon
Top Technologies Sarl   Jul2019 - Nov2019

- Explained products to customers, enhancing their understanding and satisfaction
- Utilized top technologies to optimize sales processes and increase efficiency
- Achieved a 35% increase in sales through targeted strategies
- Developed approaches to improve product visibility and market presence

EDUCATION

- **Bachelor of Computer Science**   Matn,Lebanon
  Lebanese International University - LIU   Oct2022 -   Jun2024
- **Double Master's in Computer Science and Management : MIAGE Program**
  - **Master of Business Administration (MBA)**   Beirut,Lebanon
    Sagesse University   Oct2018 -   Jun2022
  - **Master of Management of Information Systems (MIS)**   Beirut,Lebanon
    University of Bordeaux - France   Oct2018 -   Jun2022
- **Bachelor of Business Administration - Marketing**   Matn,Lebanon
  Al Kafaat University   Oct2015 -   Jun2017

Certificate

- **AWS Cloud Practitioner**
- **The Web Developer Bootcamp 2024 |** Udemy - Education Technology Company, (Online) , Aug2024 - Sep2024
- **CCNA:Introduction to networks**
- **CCNA: Switching, Routing and Wireless Essentials**

SKILLS

- **Soft Skills:** Communication , Teamwork , Problem Solving , Customer Service, Analytical Skills, Attention to Detail , Collaboration , Adaptability

- **Technical Skills:**, Hardware Knowledge , Windows Troubleshooting , HTML / CSS/ JavaScript , PHP/MySQL, Cisco Networking , Network Configuration , Database Management , Web Development, Microsoft Office Suite

ELIEMOUSSA

Matn,Lebanon | **Elie.r.moussa@gmail.com** | +96171696786

www.linkedin.com/in/elie-moussa-1402b7329

LANGUAGES

- English (Fluent)
- French (Good)
- Arabic (Native)