

Hisham Srou

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Summary

Management Information System student seeking a work opportunity where I can launch my career, acquire the needed skills, and contribute to my employing organization.

Experience

Appointment Setter

Axpuls

Sep 2024 - Dec 2024

- Contacted and engaged potential clients through outbound calls, emails, and social media outreach.
- Qualified leads by identifying their pain points, needs, and interest in social media marketing services.
- Established rapport with potential clients, enhancing customer satisfaction and securing appointments.

Technician

Computer shop

Jun 2022 - Sep 2022

- Hands-on experience supporting and upgrading Windows 7,10, 11.
- Processing computer format and driver download for customers.

Cashier

No.1 Resto Cafe

Jun 2021 -May 2022

- Handled cash, credit, and check transactions.
- Completed daily cash and credit sales reports for supervisors and store managers

Waiter

Olio & Soto

May 2018 - Oct 2018

- Serving customers by taking orders and ensuring customer satisfaction.
- Processing payments and handling cash and credit transactions.

Education

Lebanese University

B.A in Business Administration, Management Information System

Sep 2020 – Jan 2025

Skills

Microsoft Office framework • Experience in Visual Studio, NetBeans, and SPSS • Front-End Development • Excellent written and verbal communication • Highly organized and efficient • Ability to work independently or as part of a team • Proven leadership skills and ability to motivate • Email marketing • Copywriting

Languages

- Arabic (Native)
- English (Fluent)