



## *CURRICULUMVITAE*

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### *Overview*

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To build career in a growing organization, where I can get the opportunities to prove my abilities by accepting challenges ,fulfilling the organizational goal and climb the career through continuous learning and commitment.

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## *ACADEMIC QUALIFICATION*

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**Lebanese International University**  
BS In Computer Science

**2022-2026**

**Sunrise School**

**2021-2022**

Social and Economics Studies

### **CERTIFICATES**

- CCNA : switching , wireless and routing essentials

## Experience

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### **Waiter at Thanna (Downtown)**

**December 2023-March 2024**

- **Greeting Customers:** Welcome guests as they arrive, escort them to their tables, and ensure they're comfortably seated.
- **Taking Orders:** Approach tables to take food and drink orders, providing recommendations and answering any questions about the menu items.
- **Communicating with the Kitchen:** Convey orders accurately to the kitchen staff, ensuring any special requests or dietary restrictions are noted.
- **Serving Food and Drinks:** Once dishes are prepared, deliver them to the correct tables, presenting them professionally and ensuring accuracy.
- **Cleaning and Resetting Tables:** Reset tables for the next guests, ensuring they're clean and properly set with utensils, napkins, and menus.

### **Salesman at LC Wakiki**

**June 2023-September 2023**

- **Customer Assistance:** Greet customers as they enter the store and offer assistance in finding specific items or suggesting suitable options based on the customer's requirements.
- **Styling Advice:** Offer styling advice and help customers put together outfits or coordinate clothing items to create a desired look.
- **Up-selling and Cross-selling:** Suggest complementary items or accessories to enhance the customer's purchase, thereby increasing the overall sale value.
- **Handling Transactions:** Process sales transactions, including accepting payments, issuing receipts, and arranging for delivery or pickup of purchased items.
- **Customer Service:** Address any concerns or questions that customers may have, handle returns or exchanges, and strive to ensure a positive shopping experience.

### **Cashier at Spinneys**

**April 2022-August 2022**

- Scanning goods and ensuring pricing is accurate.
- Collect payments whether in cash or credit.
- Issue receipts.
- Sell products and introduce new ones.
- Resolve customer complaints, guide them and provide relevant information.
- Greet customers when entering or leaving the store.

### **Phone operator at MusicCenter**

**(2021)**

- Listen to customer requests, referring to alphabetical or geographical directories to answer questions and provide telephone information
- Monitor automated systems for placing calls and intervene for a callers needing assistance
- Offer special assistance to people such as those who are unable to dial or who are in emergency situations
- Organize learning hours schedule and then distribute them to the concerned parties

## ***OTHER SKILLS***

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### **Computerskills:**

- MSEXcel
- MSWord
- MSOutlook
- MSEXchange

**Language:** English-Good (Read, Write, Speak)  
Arabic-Fluent(Read,Write, Speak)

### **Skills:**

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|----------------------------------|-------------------------------------|
| • Ability to work under pressure | • Java , Python , C++ , JavaScript  |
| • Risk assessment                | • Databases and SQL                 |
| • Customer service               | • Algorithms , data structure , OOP |
| • Problem solving                | • Software development              |
| • Negotiation                    | • Linux                             |
| • Interpersonal skills           | • Self motivation , adaptability    |

### ***REFERENCE***

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Available upon request.