

HUSSEIN YASSIN

Branch Manager

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EXPERIENCE

Branch Manager

MR. Baker

- 📅 02/2023 07/2024 📍 Kuwait
- Supervised team to maximize sales
 - Regulated team training to ensure sufficient inventory control
 - Handled customer reviews to provide better assistance and client relationship
 - Implemented vibrant communication to create a positive work environment
 - Introduced new techniques to approach customer demands and sales

Retail Sales manager

Moustache Men's Wear

- 📅 01/2019 01/2023 📍 Lebanon
- Provided a great level of customer gratification to ensure a pleasant visit
 - Maximized target sales by always exceeding expectations
 - Advised customers with merchandise to help smoothen the decision process
 - Maintained positive store environment and appearance to attract more customers
 - Handled financial transactions to submit daily reports of sales

Call center assistan manager

Ahmad al abdallah Lebanon

- 📅 01/2017 01/2019 📍 Lebanon
- Manage and oversee the daily operations of the call center department .
 - Develop strategies to increase sales and meet or exceed sales targets.
 - Developing objectives for the call center's day-to-day activities.
 - Monitor and evaluate call center performance, ensuring high quality customer service and adherence to company policies and procedures.

SUMMARY

Hardworking business manager with proven leadership, organization, and product development skills. I am seeking to apply my abilities and demonstrate my worth.

KEY ACHIEVEMENTS

- ☐ **Sales Growth Achievement**
Increased sales by 25% in one year.
- ☐ **Customer Satisfaction**
Reduced customer complaints by 30% by resolving issues.
- ☐ **Employee Training Success**
Trained 10 new employees for roles in three months.
- ☐ **Consistent Sales Performance**
Exceeded monthly sales targets for 18 consecutive months.

LANGUAGES

- Arabic**
Native ● ● ● ● ● ●
- English**
Proficient ● ● ● ● ● ● ● ●
- French**
Intermediate ● ● ● ● ● ● ● ●

SKILLS

Microsoft Office	Excell
Customer service	Leadership
Time management	Communication

EDUCATION

Bachelor degree in Business Administration
Lebanese International University
📅 2017 2020

